

# LOCAL GOVERNMENT COUNCILS' PERFORMANCE AND PUBLIC SERVICE DELIVERY IN UGANDA

**Gulu District Council Score-Card Report 2011/2012** 







Owor Arthur
Oscord Mark Otile
Odong Geoffrey
Akera Steward

# LOCAL GOVERNMENT COUNCILS' PERFORMANCE AND PUBLIC SERVICE DELIVERY IN UGANDA

**Gulu District Council Score-Card Report 2011/2012** 

Owor Arthur Oscord Mark Otile Odong Geoffrey Akera Steward

#### **Cover Illustrations:**

- 1. The Top Photo is the approved Artistic Impression of the new Gulu District Local Government Hall.
- (Left) Launch of the National Synthesis Report Hotel Africana (April, 2012).
   Outgoing Gulu district Chairman Norbert Mao and Incoming Chairman Mapendizi
   posing for a photo, as Minister Onzima hands them the plaque for emerging as
   the best district Council among the 20 Districts that were assessed for the Financial
   Year 2009/2010.
- 3. (Right) Gulu District Councilors posing for a group photo, with the plaque that they won for being the best District Council in the Financial Year 2009/2010.

#### Published by ACODE

P. O. Box 29836, Kampala

Email: library@acode-u.org; acode@acode-u.org

Website: http://www.acode-u.org

#### Citation:

Owor, A., et.al., (2013). Local Government Councils' Performance and Public Service Delivery in Uganda: Gulu District Council Score-Card Report 2011/12. ACODE Public Service Delivery and Accountability Report Series No.5, 2013. Kampala.

#### © ACODE 2013

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by any means electronic, mechanical, photocopying, recording or otherwise without the prior written permission of the publisher. ACODE policy work is supported by generous donations and grants from bilateral donors and charitable foundations. The reproduction or use of this publication for academic or charitable purposes or for purposes of informing public policy is excluded from this restriction.

#### ISBN 978-9970-07-0234-4

# Contents

		TABLES AND FIGURES	
A(	RON	YMS	ii
A(	KNO	WLEDGEMENTS	iii
EX	ECUT	IVE SUMMARY	iv
1	INT	RODUCTION	1
	1.1	METHODOLOGY	1
	1.2	DISTRICT PROFILE	3
	1.3	POLITICAL LEADERSHIP	4
2		OGET ARCHITECTURE AND SERVICE DELIVERY IN GULU DISTRICT	
		GULU DISTRICT LOCAL GOVERNMENT RESOURCE ENVELOPE	
	2.2	BUDGET ALLOCATIONS	
	2.3		
		1 PRIMARY EDUCATION SERVICES	
		2 HEALTH SERVICES	
		3 STATE OF THE ROAD INFRASTRUCTURE	
		4 WATER AND SANITATION	
		5 AGRICULTURE AND NAADS	
		6 FUNCTIONAL ADULT LITERACY (FAL)	
	2.3.	7 ENVIRONMENT AND NATURAL RESOURCES	15
3	SCO	RE-CARD ASSESSMENT FINDINGS	17
	3.1	SCORECARD ASSESSMENT	17
	3.2	PERFORMANCE OF THE DISTRICT COUNCIL	18
	3.3	DISTRICT CHAIRPERSON	19
	3.4	DISTRICT SPEAKER	21
	3.5	DISTRICT COUNCILORS	22
4	FAC	TORS AFFECTING PERFOMANCE OF GULU DISTRICT AND THE IMPLI	CATION
	ON	SERVICE DELIVERY	25
	4.1.	1 OVERLAPS AND DUPLICATION OF ROLES	25
	4.1.	2 LOW MOTIVATION FOR COUNCILORS AND TECHNOCRATS	25
	4.1.	3 LOW LEVELS OF LOCAL REVENUES	25

	4.1.4	LACK OF BASIC EQUIPMENT AND TRANSPORT	25
	4.1.5	NON COMPLIANCE WITH SERVICE DELIVERY STANDARDS	25
	4.1.6	LOW FUNDING FOR STRATEGIC SECTORS	26
	4.1.7	UNCOORDINATED DEPARTMENTAL DATA/STATISTICS	26
	4.2	OPERATIONAL FACTORS FOR POOR PERFORMANCE AND POOR SERVICE DELIVERY	.26
	4.2.1	LIMITED PRACTICAL KNOWLEDGE ON LAWS	26
	4.2.2	INADEQUATE HANDS ON SKILLS IN LEGISLATION	26
	4.2.3	HIGH DEPENDENCE ON DEVELOPMENT PARTNERS	.26
	4.2.3	LOW INVOLVEMENT OF CITIZEN'S IN MONITORING	.26
5	REC	OMMENDATIONS	. 27
	5.1	HANDS ON SKILLS FOR DISTRICT COUNCILORS	27
	5.2	EMPOWER CITIZENRY WITH SKILLS	27
	5.3	STRATEGIC PLANNING FOR DISTRICTS	.27
RE	FEREI	NCES	. 28
A۱	INEXE	S	.31
ΡU	RHC	ATIONS IN THIS SERIES	37

# List of Tables

	3
Table 2: Gulu District Leadership	4
Table 3: Secretaries of Council Standing/Sectoral Committees	5
Table 4: Service Delivery Indicators in Amuru District (2011/12)	8
Table 5: Performance of Gulu District Council in FY 2011/12	18
Table 6: Gulu District Chairperson's Scorecard	20
Table 7: Gulu District Speaker's Performance in FY2011/12	21
Table 8: Score-card performance for Gulu District Councillors in FY 2011/12	23
ist of Figures	
Figure 1: Composition of the resource envelope for Gulu District	7
Figure 1: Composition of the resource envelope for Gulu District	
Figure 1: Composition of the resource envelope for Gulu District	
Figure 2: Budget allocations by Sector for FY 2011/12	8
Figure 2: Budget allocations by Sector for FY 2011/12 Figure 3: School block at Otema Primary School constructed by World Vision –	8 10 ober
Figure 2: Budget allocations by Sector for FY 2011/12  Figure 3: School block at Otema Primary School constructed by World Vision –  Koro Sub County  Figure 4: Patients waiting to be attended to (Left) and Maternity Unit at Lanence	
Figure 2: Budget allocations by Sector for FY 2011/12  Figure 3: School block at Otema Primary School constructed by World Vision –  Koro Sub County  Figure 4: Patients waiting to be attended to (Left) and Maternity Unit at Lanency-Lakwana Sub-County  Figure 5: Chairperson, CAO and Engineer Monitoring Road while a girl gets invo	
Figure 2: Budget allocations by Sector for FY 2011/12	
Figure 2: Budget allocations by Sector for FY 2011/12	
Figure 2: Budget allocations by Sector for FY 2011/12	

Figure 9: FGD participants by gender......17

## LIST OF ACRONYMS

ACODE Advocates Coalition for Development and Environment

ADB African Development Bank

AIDS Acquired Immune Deficiency Syndrome

CAIIP Community Agricultural Infrastructure Improvement Programme

CDD Community Driven Development

CEFORD Community Empowerment for Rural Development

CSOs Civil Society Organizations

DGF Democratic Governance Facility

FAL Functional Adult Literacy
FGDs Focus Group Discussion

FY Financial Year HC Health Center

HIV Human Immune Virus

Hon Honorable
LC Local Council

LG Local Government

LLG Lower Local Government

NAADS National Agriculture Advisory Services

NFA National Forest Authority

NUDEIL Northern Uganda Development of Enhanced Local Government

Infrastructure and Livelihood Programme

O &M Operation and Maintenance
OPD Out Patient Department
PAC Public Accounts Committee
PAF Poverty Alleviation Fund

PRDP Poverty Reduction Development Programme

PWDs Persons with Disability

TC Town Council

UBOS Uganda Bureau of Statistics
UPE Universal Primary Education

USAID United States Agency for International Development

## **ACKNOWLEDGEMENT**

his score-card was prepared as part of the Local Government Councils' Score-card Initiative (LGCSCI). The Initiative is a partnership between the Uganda Local Government Association (ULGA) and the Advocates Coalition for Development and Environment (ACODE) - an independent public policy research and advocacy think-tank based in Kampala, Uganda. This report is an output of consultations with district technical and political leadership in Gulu District as well as community members in selected sub-counties in the district. We acknowledge the contributions of the LGCSCI project team at ACODE and researchers from across the country who gathered information upon which this report is premised. The production of this report would not have been possible without the contributions of several institutions and persons. We are particularly indebted to the offices of: the District Chairperson, the District Speaker, the Chief Administrative Officer, the District Clerk to Council and, especially, the District Councilors (the prime focus of this score-card) for the support accorded to the assessment process. The team is grateful to Drake Rukundo for peer reviewing and Mukotani Rugyendo for technical editing of this report.

We are indebted to the Democratic Governance Facility (DGF) and its contributing partners: United Kingdom (UK), Denmark, Norway, Ireland, Sweden, The Netherlands, Austria and the European Union (EU) for providing the financial support for this Initiative. Finally, it is important to recognize that there still remain considerable gaps of information and data required to fully assess the performance of district councils and councilors in the district. However, we have taken due care to ensure that where information is available, it is presented as accurately as possible. Ultimately though, we take responsibility for any errors of omission.

# **EXECUTIVE SUMMARY**

his reports presents findings from the Gulu district scorecard assessment. The score-card assesses the performance the Local Government Council, Chairperson, Speaker and individual Councillors; who are vested with powers and responsibilities to ensure effective governance of the respective local governments as stipulated in the Local Governments Act. The score-card is intended to build the capacities of leaders to deliver on their mandates and empower citizens to demand for accountability from elected leaders. The objective of this report is to provide information and analysis based on the assessment conducted during Financial Year (FY) 2011/12 and display results of the assessment of performance of Gulu Local Government Council based on a stipulated Score Card Methodology. The report is based on a comprehensive review of documents on planning and budgeting, service delivery monitoring; and a review of minutes of Sectoral committees and full Council meetings. This was undertaken to inform the report particularly about the performance of the district council, the chairperson and individual councilors. Face-to-face interviews with the targeted leaders, key informant interviews at service delivery points and Focus Group Discussions further enriched the assessment process.

One of the major determinants of quality service delivery is the size of the resource envelope. Gulu District Local Government was found to be heavily dependent on Central Government transfers that account for 97% of district revenue. With regard to service delivery outcomes in the Primary Education sub-sector, 1.76 % and 36.33% of pupils in the district passed in divisions I, II respectively in 2011. Under the water and sanitation sector, safe water coverage level was at 64.79% while the functionality of water sources was at 71%. Pit latrine coverage was at 58.2%. In the health sector, Infant Mortality Rate was at 132/1,000 live births while Maternal Mortality Rate was at 354/100,000 live births.

The assessment in the district covered 29 councilors of whom 13 are female while the rest are male. In terms of the score-card performance, the District Council scored a total of 82 out 100 possible points. There by emerging as the best performing district in this assessment. The Chairperson Mr. Martin Ojara Mapenduzi was the best in all the districts assessed and he scored 91 out of 100 points, while the Speaker Hon. Douglas Peter Okello also led other speakers, and scored 89 points out of 100 possible points. On the other hand the total average score for councilors was 49 out of 100 possible percentage points. The average score of councilors in the least performing district (Amuru) was 28 out of 100 points. The best male councilor was Hon. Christopher Opiyo Ateker with 85 points out of 100 points allotted for all the assessed parameters while the best female councilor was Hon. Grace Akello Ouma with 57 points.

Major service delivery challenges in Gulu included; low levels of motivation among councillors and technocrats, poor participation of councilors in the affairs of the lower

local governments; low funding for strategic sectors like ENR, and Gulu District Local Government high dependence on the Central Government funding. The report makes a number of recommendations with regard to enhancement of increased Local Revenue, hands on skills and follow up on the part of councilors which if undertaken will go a long way in improving both the performance of councilors on their legal mandates and quality of service delivery in the district.

Gulu District Council Score-Card Report 2011/12

# 1

# **INTRODUCTION**

his is a score-card assessment report for Gulu District Local Government for the FY 2011/12. The district is being assessed for the second time under the Uganda Local Government Councils' Score-card Initiative (LGCSCI), a project being implemented by ACODE in partnership with ULGA. LGCSCI is a long term initiative of ACODE with the goal of strengthening citizens' demand for good governance and effectiveness in the delivery of public services as well as boosting the professionalization and performance of Local Government Councilors. The initiative was launched in 2009 with the assessment covering 10 district councils. The second assessment for the financial year 2009/10 was conducted in 20 districts. The third assessment for the financial year 2011/12 covered 26 districts<sup>1</sup> including Amuru District.

Through the scorecard, we seek to improve the performance of these local governments through annual assessments of the District Council, Chairperson, Speaker and Individual Councilors. The assessment included interviews, Focus Group Discussion, document review and field visits among others. Findings from the scorecard are widely disseminated both at national and district level. At district level, the findings are presented at an interactive workshop that brought together, the assessed district political and technical officials, lower local government leaders, civil society organizations and members of the community.

This is the second scorecard performance assessment report for Gulu District Local Government and it covers findings from the (FY) 2011/12. This FY is the first of a 5 year term (2011 – 2016) and will therefore be a basis for subsequent comparative analysis on the performance of the district's political leadership. This report is organized in 5 sections. Section 1 presents the district profile whereas Section 2 reports on the District Budget Performance and implications on the state of service delivery in the district. The scorecard findings are presented in Section 3 while factors affecting performance are presented in Section 4. Finally, Section 5 highlights key conclusion and recommendations

#### 1.1 Methodology

The score-card assessment tool has continuously been reviewed to cater for emerging concerns from the previous assessments. The score-card assessment used a combination of qualitative and quantitative methods of data collection and analysis.<sup>2</sup> It mainly included:

<sup>1</sup> Agago, Amuria, Amuru, Bududa, Buliisa, Gulu, Hoima, Jinja, Kabarole, Kamuli, Kanungu, Lira, Luwero, Mbale, Mbarara, Moroto, Moyo, Mpigi, Mukono, Nakapiripirit, Nebbi, Ntungamo, Rukungiri, Soroti, Tororo and Wakiso.

For a detailed Methodology, See Tumushabe, G., Ssemakula, E., and Mbabazi, J., (2012). Strengthening the Local Government System to Improve Public Service Delivery Accountability and Governance, ACODE Policy

a) Literature Review: The study involved a comprehensive review of background documents and reports on Gulu District. Box 1 shows the different categories of official district documents that were reviewed to compile and collate data and information on public service delivery in the district.

#### Box 1: Categories of Official District Documents used in the Assessment

#### Planning Documents

- Gulu District Development Plan (DDP) 2010/11 2014/15
- Gulu District Local Government Revenue Enhancement Plan (2011)
- Gulu District Local Government Approved Capacity Building Plan (2011)

#### **Budgeting Documents**

- Budget framework paper FY 2011/12
- Approved District Budget FY 2011/12
- Annual Work Plan FY 2011/12

#### **Service delivery Monitoring**

- Annual Report of the Auditor General for the year ended 30th June 2011
   Reports
- Gulu District Local Government: Department of Works and Technical Services;
   Progress Report for Water and Civil Engineering Sector as at August 2012
- Gulu District Local Government; Office of the Chief Administrative Officer:
   NAADS Physical Report Progress Report, for the First Quarter 2011/2012
- Gulu District Local Government: Community Development Office: Report and Accountability for Stakeholders Meeting dated 2/05/2012
- Report on Study Tour to Nebbi and Arua District Local Governments
- **b)** District council Committee Minutes and Minutes of Council Sittings. Another important source of information for the score card is the district council minutes, reports of committees of council as well as monitoring reports.
- **c) Face-to-face interviews.** The scoring for the report is conducted through face-face-interviews with the leaders and then backed up with information from the literature as well as qualitative analysis from notes taken during FGDs. For this report, the scoring of the respective leaders took place during the months of July and August 2012.

**d)** Focus Group Discussions (FGDs). All in all, 22 FGDs were conducted during the period July – August 2011.

The score-card has been periodically reviewed by a task force comprising academicians, officials from the Ministry of Local Government (MoLG), representative from the parliamentary committee on local governments, district technical and political leaders and representatives of civil society. The rationale for periodic review is to make the tool more robust and avoid the possibility of challenging the research results.

#### 1.2 District Profile

Gulu is part of the former Acholi District which existed at Independence. In 1974, Acholi District was divided into East Acholi and West Acholi which became Kitgum and Gulu district respectively in 1980. Kilak and Nwoya were counties in Gulu District. The main economic activity in the district is subsistence agriculture, in which over 90% of the population is engaged. The Great North Road gives access to Sudan and Democratic Republic of Congo. It has historically been seen as the most important and influential of the northern districts. It shares borders with seven other districts as well as Sudan. The 2002 census put the population at 479,496 inhabitants. Over 90% of the population is considered to be agriculturalists. The total land area of Gulu District is 3,449.08 sq km (1.44% of the Uganda land size). 96.9 sq km (0.8%) is open waters.

Table 1: Demographic characteristics of Gulu District Local Government

Factor	Gulu
Total Population	374,700
Population density	108 p'ple per Sq km
Annual Growth Rate	-
Urbanization Level	-
Infant population below 1 year	15,481
Population under 5 years	73,864
Children of primary school age(6-12 yrs)	83,109
Population under 18 years	218237
Youth(18-30 years)	90495
Elderly(60+years)	15,939

**Source:** Gulu District Development Plan (2011)

#### 1.3 Political Leadership

During the year under review, Gulu District Local Government comprised of 12 sub counties<sup>3</sup> and one municipality.<sup>4</sup> It was headed by Chairman Ojara Martin Mapenduzi working with 30 elected councilors including the district speaker. In terms of gender, 15 were directly male elected councilors while the rest were female. At parliamentary level, the district is represented by four (4) members of parliament as indicated in Table 2 below.

**Table 2: Gulu District Leadership** 

Designation	Name
Chairperson	Hon. Ojara Martin Mapenduzi
District Vice Chairperson	Hon. Ojok Isaac Newton
District Speaker	Hon. Okello Douglas Peter
Members of Parliament	Hon. Acire Christopher – Gulu Municipality
	Hon. Betty Aol Ochan – Woman MP
	Hon. Okumu Ronald Reagan – Aswa County
	Hon. Oulanyah Jacob-Omoro County
Chief Administrative Officer	Mr. Abdallah Musobya Kiganda
D/CAO	Mr. Bernard Ogwang
Resident District Commissioner	Mr. Kidega James Nabinson
D/RDC	Mrs. Emilio Kinyera

**Source:** Gulu District Council Minutes (2011-2012)

The District Council conducted its business through 5 standing committees as shown in Table 3 below. These committees do not only plan but also undertake monitoring of the Government priority program areas as well as non-priority program areas on behalf of the council.

<sup>3</sup> Sub counties include: Palaro, Awach, Unyama, Bungatira, Patiko, Paicho, Odek, Lalogi, Lakwana, Koro, Bobi, and Koch Ongako

<sup>4</sup> Gulu Municipality with Laroo, Pece, Bar-Dege and Layibi Divisions

**Table 3: Secretaries of Council Standing/Sectoral Committees** 

Sectoral Committee	Secretary	Constituency	
Finance, Planning, Administration and Investment	Hon. Ojok Isaac Newton	Bobi Sub-county	
Education, Sports, Health and Sanitation	Hon. Okwonga Alfred	Unyama Sub-county	
Production, Marketing and Natural resources	Hon. Arach Christine	Pece Division	
Works, Water and Roads	Hon. Ojara Martin Mapenduzi	Chairperson LC V-Gulu	
Community based services	Hon. Adong Caroline Rose	PWDs-Female–Gulu District	

**Source:** Gulu District Council Minutes (2011-2012)

# 2

# BUDGET ARCHITECTURE AND SERVICE DELIVERY IN GULU DISTRICT

he primary function of government is to provide public services to citizens. The extent to which Government plays this role is subject to amount of financial resources available. Under decentralization, several functions were devolved to LGs. According the Local Governments Act Cap 243, this section presents information on the district budget and the state of services delivery.

#### 2.1 Gulu District Local Government Resource Envelope

A resource envelope is the amount of money available to the LG for a given financial year. Gulu District Local Government is heavily dependent on central government transfers which accounts for over 97% of district revenue.

Analysis of budget trends for Gulu district from 2009/10 to 2011/12 illustrates a decrease in local revenue from Shs.379,633,000 in 2009/10 to Shs.187,101,000 in 2010/11. The figure increased to Shs.235,882,231 in the FY 2011/12 (as at Dec. 2011/12). The increase is consistent with the bold proclamations of the district Chairperson and Council's resolve to radically increase local revenue in the district<sup>5</sup> from 1.5% to 10% of the total district annual budget.

One of the innovations was the formation of Revenue Enhancement Committee mandated to generate and implement huge infrastructural development projects and exploring establishment of a strategic investment arm for the local government.<sup>6</sup> Among the other proposals were plans to re-develop redundant assets owned by Gulu District Local Government. For illustration, the Parking Yard, the Agriculture Yard and the Bus Station were to be utilized more with the overall objective of enhancing local revenue from 1.5% of the total district budget to 10% of the budget within a five (5) year period.<sup>7</sup>

<sup>5</sup> See Gulu District Local Council: Minutes of 2nd Extra-Ordinary Full Council Meeting of the 9th Council held on 23rd May, 2012 in the District Council Hall page 14.

<sup>6</sup> Ihid na 14

<sup>7</sup> Refer to Speech of Hon. Martin Ojara Mapenduzi, Chairperson, Gulu District Local Government on occasion of State of the District Address, "On the Cusp of Change: The Challenge of Recovery and the Promise of Development", Delivered to the 3rd Full Council Meeting of the Ninth Council, page 6.

Despite the positive trends registered in collection of local revenue, a small tax base, high levels of poverty, a poor tax-paying culture of the population and land conflicts are some of the constraints enumerated in the districts Local Revenue Enhancement Plan.<sup>8</sup>

In conclusion, Gulu District's Revenue trends indicated an increase in local revenue collection lending evidence to the fact that the strategic plans and visions of the district are steadily yielding positive results. Figure 1 shows the trend of resource envelope.

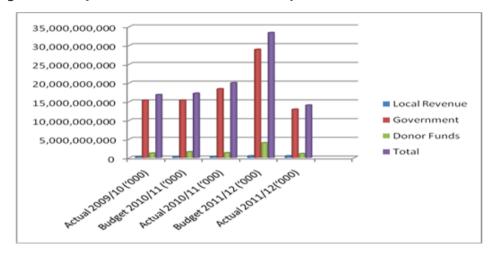


Figure 1: Composition of the resource envelope for Gulu District

**Source:** Gulu District Annual Accounts 2011/12

#### 2.2 Budget Allocations

During the FY 2011/12, the education sector was allocated the highest share of the budget (36%) followed by Health and Technical Services (18%). Environment and natural resources, community services, production and marketing were least funded with 1% and 2% respectively. Figure 2 shows the Sectoral allocations of the budget for the year 2011/12.

<sup>8</sup> See Approved Gulu District Local Government Revenue Enhancement Plan ,2011/2012-2015/2016

<sup>9</sup> See, Gulu District Budget FY 2011/12

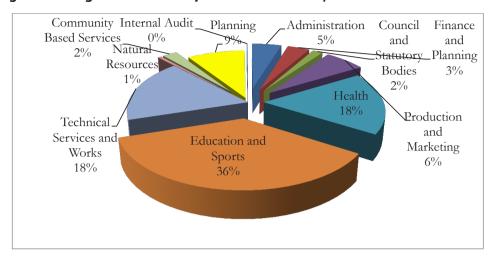


Figure 2: Budget allocations by Sector for FY 2011/12

Source: Gulu Local Government Revenue Enhancement plan 2011-2016

#### 2.3 State of Service Delivery in Gulu District Local Government

Basic public services such as education, health, roads and agricultural advice are essential to the local and national economies. The quality of these services provided to citizens is the ultimate measure of performance of government. A review of selected service delivery indicators for Gulu district shows that despite advances made in various areas, the level of service provision remains below target levels as shown in Table 4.

Table 4: Service Delivery Indicators in Gulu District (2011/12)

Sector	Indicators	National standard/ NDP target	District Target 2010/11	Level of achievement 2011/12
	Enrollment	-	No target	65,075
	PCR	55:1	Not target	62:1
	PTR	55:1	No target	50:1
Education -Primary Education	PLE Performance	-	No target	Div 1 - 1.76% Div II-36.33% Div III24.92% Div IV17.95% U- 15.46% X- 3.55%
	ANC 4th Visit	-	33%	Not known
	Deliveries in Health Centres	35%	71%	70%
	Total beds	-	Not known	602
Health Care services	Access to Maternity services	-	No target	Not known
Services	MMR	435/1000	No target	354/100000
	IMR	76/1000	No target	132/1000
	Staffing Levels	-	452	435

	Km of roads under routine	-	Not known	Not known
	Km of roads rehabilitated	-	151.3 km	Not known
Road Sub-sector	Km of roads under periodic maintenance	-	Not known	Not known
KOBU SUD-SECTOR	Proportion of roads in good condition		Not known	Not known
	Construction of bridges	-	4	Not known
	Opening up new community roads	-	No target	Not known
	Water coverage	-	77%	64.79%
	Number of boreholes sunk	976	Not known	Not known
	Number of boreholes rehabilitated	-		
Water and Sanitation	Functionality of water sources	83%	Not known	73%
	Proportion of the population within 1km of an improved water source	65 sq km	Not known	Not known
	Pit latrine coverage	56%	No target	58%
	Number of extension workers per sub-county	2 per s/c	No target	1
Agriculture	Number of service points	-	No target	Not known
3	Number of demonstration farms	-	Not target	1,039
	Technical back-up visits	-	Not target	Not known
	Number of instructors	-	No target	149
F41	Number of participants	-	No target	3,161
FAL	Number of service centres	-	Not target	69
	Level of coverage	-	No target	12 Sub counties
	Staffing Level	-	18	11
	Conduct Environmental monitoring and assessment	Quarterly	Not known	Not known
	Production and update District State of the Environment Report (DSOER)	1	Not known	0
Environment	District Environment Action Plan	1	Not known	Not seen
and Natural	Preparation of District Wetland Ordinance	-	No Evidence	No Evidence
	Monitor wetland systems in the district	Quarterly	No Evidence	No Evidence
	Establishment of Agro-forestry nurseries	-	No data	No data

**Source:** Gulu DDP 2011-2016

#### 2.3.1 Primary Education Services

Education is important for socio-economic transformation because it provides the means through which skills are imparted and poor attitudes altered and good and cultural

ones upheld. Primary education is part of what is referred to as basic education and is often used as an indicator of literacy. An analysis of the statistics in Table 4 reveals that the pass rate of pupils in Division I and II stands at 1.76 % and 36.33% respectively, a gradual improvement over the years but still low in comparison to the national average. <sup>10</sup> The number of pupils failing (Division 4, U and X) in the last five years is still high and there has been no noticeable improvements between 2009 and 2011. Lack of parental support towards supporting their children's education, inadequate implementation of the Education Ordinance, inadequate inspection of schools which should be thrice a term and lack of accommodation for teachers often resulting in late coming and absenteeism for teachers are some of the challenges the meeting highlights. <sup>11</sup>

Figure 3: School block at Otema Primary School constructed by World Vision – Koro Sub County





**Source:** ACODE Digital Library, July 2012

#### 2.3.2 Health Services

Health directly impacts on a population's labour productivity. Gulu district has a total of 76 health facilities out of which 51 are functional government health facilities and 17 are run by NGOs. Of the 51 government run facilities, 46 are locally managed while 2 are centrally managed. The district has 4 functional hospitals, 2 HC IVs, 14 HC IIIs with one under construction and 48 HC IIs with 7 of them non-functional.<sup>12</sup>

Access to health services still remains a challenge in the district as a whole. Over 37% of the population moves a distance of more than 5 kms to reach health services. General lack of of awareness of basic rights of patients remains low and feedback channels from the community remains weak.<sup>13</sup> High levels of poverty and illiteracy, especially among

Gulu District Local Government: Minutes of District Executive Committee Report, dated 20th and 27th January 2012. In its sitting of 20th and 27th of January 2012, the DEC reported Palaro and Koch-Ongako as worst performing sub-counties in terms of PLE and also noted that even though PLE first grades rose from 36 in 2010 to 66 in 2011, the results remained low.

<sup>11</sup> Ibid

<sup>12</sup> Gulu District Statistical Abstract:2011/2012

<sup>13</sup> Ibid

women, is exacerbated by high prevalence of preventable diseases. There were also noted incidences of emergence of diseases as a result of negative lifestyles that make the population (especially the youth) susceptible to new health challenges including STDs and HIV/AIDS.<sup>14</sup>

Figure 4: Patients waiting to be attended to (Left) and Maternity Unit at Lanenober -Lakwana Sub-County





Source: ACODE digital Library, July 2012

#### 2.3.3 The State of the Road Infrastructure

The increased emphasis on building and infrastructure in return sites has come with incremental funding and an increase in the workload for the Works Sector staff which is vested with coordination of infrastructural development in the district. The roads sector in Gulu district was assessed by the research team. A review of the sector's reports indicated that the sector received funding from both Development Partners and the Government of Uganda. Notable donors included USAID, NUDEIL, ADB and CAIIP programme.

Inadequate supervision vehicles, poor accessibility ,poor maintenance of community roads, human activities/development in the road reserves, inadequate funding for rehabilitation and maintenance of feeder and community access roads as well as poor community participation in Labour Based Road Works (LBW) due to poor community participation continue to stand out as challenges in the roads sector in Gulu district.<sup>15</sup>

<sup>14</sup> Ibic

<sup>15</sup> Gulu District Local Government: Department of Works and Technical Services; Progress Report for Water and Civil Engineering Sector as at August 2012

Figure 5: Chairperson, CAO and Engineer Monitoring Road while a girl gets involved in hand Road Maintenance





**Source:** ACODE Digital Library, August 2012

#### 2.3.4 Water and Sanitation

Water and sanitation subsector is important because of the implications for community health and wellbeing. The maximum distance from the source should be one (1) kilometer. 16 Currently the average walking distance to safe water sources is 6 km.

As at July 26th 2012, Gulu district had 439 boreholes, 115 shallow wells, 70 hand-dug wells, 181 protected springs and no rain water harvesting system.<sup>17</sup>

The district's safe water coverage had dropped from 64.79% 2011 to 58.5% 2012.<sup>18</sup> This was attributed to the decommissioning of 375 water sources by the District Council as they were redundant and 90% of them had been abandoned in formerly IDP camps.<sup>19</sup> Gulu's population practicing hand washing stands at 6.8% while its sanitation coverage stood out at 58% of a projected population of 374,900.<sup>20</sup>

Budget cuts, combining of the sector's accounts with that of Works and Technical Services Department and vandalism of Water and Sanitation facilities especially motorized systems are challenges eroding the functionality of the sector. Delays in release of funds by the central government and the high rate of borehole breakdown in Gulu district are other contributing factors to the sectors below par operational capacity.

<sup>16</sup> See National Minimum Service delivery standards

<sup>17</sup> Gulu District Local Government, Office of the Chief Administrative Officer, Department of Water and Sanitation, Fourth Quarter Progress Report, 26th July, 2012

<sup>18</sup> As the population left IDP camps, they left establishments that had water units that were de-commissioned. They were then resettled in areas where water sources were absent and/or not yet commissioned

<sup>19</sup> Ibid

<sup>20</sup> District Water Office, 2011

Figure 6: A bore hole under construction in a return site and another set to be decommissioned from former camp





**Source:** ACODE Digital Library, August 2012.

#### 2.3.5 Agriculture

Agriculture's importance cannot be over stated for Gulu district as well as Uganda at large. The Plan for Modernization of Agriculture of which the National Agricultural Advisory services is an integral part is the vehicle for agricultural transformation. NAADS is one of the programs that were decentralized. NAADS implementation in Gulu District started in July 2005.<sup>21</sup> The programme rolled out to all the twelve sub-counties and four municipal divisions in the district by the end of financial year 2008/9. In the FY 2011/12, the district was expected to receive a total of Shs.1,675,013,000= billion shillings from the central government.<sup>22</sup> The program has evolved to include enhancing partnerships between agricultural research, advisory services and other stakeholders, strengthening the national agricultural advisory services and market linkages and program management.<sup>23</sup> There is general consensus that training extended to farmers under NAADS has enabled them take up improved farming methods which has improved yields.

<sup>21</sup> Gulu District Local Government; Office of the Chief Administrative Officer: NAADS Physical Report Progress Report , for the First Quarter 2011/2012

<sup>22</sup> Ibid

<sup>23</sup> Ibid

Figure 7: Researcher trying out the Ox-Plough (Left) and Production Coordinator in one of the farms in Gulu (Right)





**Source:** ACODE Digital Library, August 2012.

NAADS implementation in Gulu district has not been without challenges. Key to the challenges include:

- □ lack of transport for some sub-counties like Unyama and Palaro,
   □ limited funds for operations and facilitation for AASPs,
   □ inability by sub-counties and farmers to fully meet their co-funding obligations and
- poor attendance of community trainings by farmers which affected delivery of services were some of the notable challenges.<sup>24</sup>

According to Annual Report of the Auditor General for the year ended 30th June 2011; there were cases of mismanagement of technologies due to poor enterprise selection, negative farmer attitudes, inadequate farmer training and short preparatory time for construction of structures. As a result some farmers sold off inputs and the technologies. Secondly, majority of farmers did not maintain records thereby impairing profitability analysis and resource management. And thirdly there was irregular monitoring and evaluation of NAADS activities by all the key stakeholders resulting in corrective action not being undertaken in a timely manner.

#### 2.3.6 Functional Adult Literacy (FAL)

FAL is designed to impart literacy and numeric skills to the poor and vulnerable groups to enable them to effectively participate in the economic growth and development process at the community level. The course content is comprised of Numeracy, Reading, Writing and Basic Knowledge. FAL is being implemented in all the 12 sub-counties in Gulu district.

The programme succumbed to challenges of lack of proper learning shelters in return areas. There is a general outcry from instructors and supervisors over a low level of motivation, lack of support from sub-county leaders, delay in introducing English language

<sup>24</sup> Gulu District Local Government; District NAADS Coordinator's Office: Fourth Quarter Physical Progress Report (April-June 2012)

literacy to learners and inadequate data for FAL at both district and sub-county levels to aid effective implementation.<sup>25</sup>

Reports from the Community Development Office cite non take off of FAL stage III in the district, huge deduction of money being sent o the district for FAL activities with a reported 16,000,000 shillings being sent to cover FAL activities for the entire financial year 2011/12 and difficulties in formation of new FAL classes at return sites coupled with some instructors resorting to more profitable activities such as agriculture as obstacles to smooth implementation of FAL in Gulu District.<sup>26</sup>

#### 2.3.7 Environment and Natural Resources

The Natural Resources Department is mandated to: promote and ensure sustainable natural resource use and management;<sup>27</sup> and guide the utilization of all the natural resources in the district. The department consists of the following sub-sectors: Environment and Wetlands sub-sectors; Land Management Sector (Survey, physical planning, cartography, valuation, and registration of titles) and Forestry sub-sector.

The district is grappling with massive tree cutting for charcoal burning. Indeed in one of the District Executive Committee Meetings, it was noted that natural forests were being sold by communities cheaply at the peril of the environment. It was noted that 311 sacks of charcoal and 7 power saws were impounded.<sup>28</sup> In one of the DEC reports to the full Council Meeting, the district chairperson noted that there were accusations that leaders at both lower local and district levels were involved in this practice.<sup>29</sup>

Other challenges noted were inadequate funding and transport which impedes patrols, limited funds which constrain land board meetings, and senior sector staff in acting capacity.

Despite all these challenges, the sector registered progress in some fronts. The district for example declared every 2<sup>nd</sup> Friday of the month as tree planting day and the CAO was tasked to enforce implementation of this activity.<sup>30</sup> Further, 301 hectares of trees and 100 acres of woodlot were planted in several sub-counties in the district.<sup>31</sup>

The analysis of the minutes of Gulu District Local Government Council revealed that, the challenges and progress in Health, Roads, Water and Sanitation Agriculture, and

<sup>25</sup> Gulu District Local Government: Community Development Office: Report and Accountability for Stakeholders Meeting dated 2/05/2012

<sup>26</sup> Ibid

<sup>27</sup> The natural resources include land, water/wetlands, savannah woodland and plantation, and forest in specific reserves.

<sup>28</sup> Gulu District Local Government: Minutes of District Executive Committee held on 30th September 2011

<sup>29</sup> Gulu District Local Government: District Executive Committee Report to the 4th Full Council Meeting of the 9th Council presented on 30th October 2011

<sup>30</sup> See Gulu District Local Government: Minutes of District Executive Committee held on 30th March 2012

<sup>31</sup> Gulu District Local Government: Cumulative Department Workplan Performance for Quarter 4, 2011/12

Functional Adult Literacy did not specifically feature in the discussions of Gulu District Local Government Council.

Figure 8: Charcoal burning in Omel - Paicho Sub-county (Left) and Attempts at rejuvenating forests in Agonga – Bungatira Sub County





**Source:** ACODE Digital library, July 2012

# 3

# SCORE-CARD PERFORMANCE

#### 3.1 Score-card

he scorecard assessment is premised on a set of parameters which guide the assessment of the extent to which local government council organs and councilors perform their responsibilities.<sup>32</sup> The parameters in the scorecard are based on the responsibilities of the local government councils. The organs assessed are the District Local Government Council, District Chairperson, District Speaker and individual Councilors. The performance of the local government council is based on the assessment of responsibilities of the councils categorized under the following parameters: legislation, contact with the electorate, planning and budgeting, participation in lower local governments and monitoring of service delivery.<sup>33</sup>

The assessment in Gulu district was conducted over a period of 4 months (May – August 20112). The research methods used included review of district documents, face-to-face interviews with councilors and Heads of Department, focus group discussions (FGDs) and verification visits at sub county level. In the year under review, 22 FGDs were conducted drawing a total of 352 participants, 55% whom were male while 45% were female.

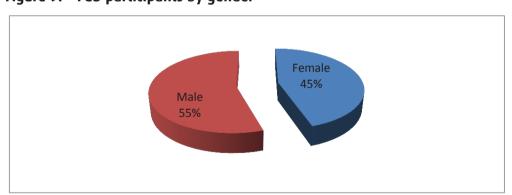


Figure 9: FGD participants by gender

During the research period, a number of challenges were registered. Researchers noted that data and information management was such a huge problem. Different units seemed to have different sets of data. The data seemed unharmonized. Other challenges included

<sup>32</sup> See Third Schedule of the Local Governments Act , Section 8

<sup>33</sup> See, Tumushabe, G., Ssemakula, E., and Mbabazi, J., (2012). Strengthening the Local Government System to Improve Public Service Delivery Accountability and Governance ACODE Policy Research Series, No. 53, 2012. Kampala.

poor record keeping among councilors themselves and at sub county level and limited access to official documents among others.

#### 3.2 Performance of the District Council

The Local Government Council is the highest authority within a local government with political, legislative, administrative and executive powers. The score-card for the council is derived from the functions of the local government councils as stipulated under the Local Government Act. The assessment of the local government councils is aimed at establishing the extent to which a council uses its political, legislative, administrative and planning powers to address the issues that affect the electorate within their jurisdiction. The council is the platform where councilors can raise issues affecting their electorate and ensure that appropriate plans are put in place and the fiscal and other assets of the local government channeled towards addressing those issues. Table 5 shows the details of the council performance on each assessed parameter is provided.

Table 5: Performance of Gulu District Council in FY 2011/12

Performance Indicators Year	Actual Score	Maximum Scores	Remarks
1. LEGISLATIVE ROLE	17	25	Rules of procedure adapted in the last
Adopted model rules of Procedure with/ without debate (amendments)	2	2	council.  3 million UGX was paid for ULGA membership on 08/06/2012, Receipt
Membership to ULGA	2	2	No. 8085.
Functionality of the Committees of Council	2	3	Motions moved on ending preventable
Lawful Motions passed by the council	3	3	deaths in Gulu, formation of LGPAC, and
Ordinances passed by the council	0	3	ULGA proposals to increase emoluments of district leaders.
Conflict Resolution Initiatives	1	1	Several DRPT was conducted e.g Regional
Public Hearings	0	2	meetings on land grabs and oil.
Evidence of legislative resources	4	4	Five year Capacity Building Plan was
Petitions	2	2	developed and approved on 26/04/2012
Capacity building initiatives	1	3	There was no evidence of conducting public hearings
2. ACCOUNTABILITY TO CITIZENS	21	25	There was evidence of revenue sharing
Fiscal Accountability	3	4	with lower local governments.
Political Accountability	7	8	Debated and took action on nodding syndrome and exclusion of benefits to
Administrative Accountability	6	8	patients in Gulu.
Involvement of CSOs, CBOs, Citizens private sector, professionals, and other non-state actors in service delivery	2	2	Charter in place, but its implementation is another thing all together.  ACODE report discussed.
Commitment to principles of accountability and transparency	3	3	Joint activities with Invisible Children (DRPT), CARE, MANU, World Vision etc.

3. PLANNING & BUDGETING	18	20	Vision and Mission statements were
Existence of Plans, Vision and Mission Statement	5	5	displayed on notice boards.  Budget framework paper was approved.
Approval of the District Budget	4	4	Wrote variously to Internal Affairs
Local Revenue	9	11	Minister on relocation of Police Barracks.
			at Elegu to help enhance local revenue collection.
4. MONITORING SERVICE DELIVERY ON NPPAS	26	30	Monitoring of Health reports discussed
Education	5	5	in council and follow up action taken on irregular supply of drugs, Nodding
Health	5	5	Syndrome in the district was brought
Water and Sanitation	4	4	to the fore.
Roads	4	4	An estimated 300 boreholes were de- commissioned and it was resolved that
Agriculture and Extension	2	4	Political leaders should lead by example
Functional adult Literacy	4	4	by owning latrines in their homes.
Environment and Natural Resources	2	4	
TOTAL	82	100	Performance is Excellent

Gulu District Council scored a total of 82 out of 100 possible points. The best performed parameter was planning and budgeting (18 out of 20). The district also performed well in monitoring service delivery on NPPAs and scored 26 out 30 while the least marks obtained were in the council's legislative role (17 out of 25). A comparison of all district council's performance in the 25 districts is presented in Annex 1.

#### 3.3 District Chairperson

The Chairperson of Gulu District Local Government during the financial year under review was Chairman Ojara Martin Mapenduzi. The chairman subscribes to the Forum for Democratic Change and has served Gulu district in various political positions key among which are as District Speaker in the past Council. He was first elected district councilor for Bar-Dege Division in 2006 from where he became District Speaker. In 2011, he was elected the district chairperson. At the time of this assessment, he was serving his first year of his 5 year term of office. Table 6 provides a detail of his performance across the assessed parameters.

Table 6: Gulu District Chairperson's Scorecard

Name	Ojara Martin Mapenduzi	Political Party	Forum for Democratic Change
District	Gulu	Gender	Male
Region	North	Number of Terms	1
	Total		91
ASSESSMENT PARAMETER	Actual Score	Maximum Score	Comments
1. POLITICAL LEADERSHIP	20	(20)	Implemented council decisions
Presiding over meetings of Executive Committee	3	3	on illegal tree cutting.  Took resolution on nodding
Monitoring and administration	5	5	syndrome in Odek and on land disputes in Palaro.
Report made to council on the state of affairs of the district	2	2	Chairman wrote to MoLG on
Overseeing performance of civil servants	4	4	23/Dec2011 about corruption; that rescued the proposed Gulu
Overseeing the functioning of the DSC and other statutory boards/committees(land board, PAC,)	2	2	Market Plan were billions were to be swindled.
Engagement with central government and national institutions	4	4	
2. LEGISLATIVE ROLE	9	(15)	Several motions were presented
Regular attendance of council sessions	2	2	by DEC e.g on Redevelopment of Pece Stadium.
Motions presented by the Executive	4	6	rece stadiom.
Bills presented by the Executive	3	7	
3. CONTACT WITH ELECTORATE	10	(10)	Chairperson has a weekly radio
Programme of meetings with Electorate	5	5	Programme on Mega FM.
Handling of issues raised and feedback to the electorate	5	5	
4. INITIATION AND PARTICIPATION IN PROJECTS IN ELECTORAL AREA	9	(10)	Initiated Girls scholarship scheme and redevelopment of Gulu
Projects initiated	2	3	district council hall.
Contributions to communal Projects/activities	2	2	
Linking the community to Development Partners/NGOs	5	5	
5. MONITORING SERVICE DELIVERY ON NATIONAL PRIORITY PROGRAMME AREAS	43	(45)	Contracts for slow contractors were counseled, Laneno Ber HC III
Monitored Agricultural services	7	7	was sought from NMS to ensure all health units are adequately
Monitored Health Service delivery	7	7	supplied.
Monitored schools in every sub-county	7	7	Bridge and drainage work on
Monitored road works in the district	7	7	Lukodi-Gweng-Diya road was worked on.
Monitored water sources in every sub-county	7	7	WOINCO OII.
Monitored functional Adult literacy session	3	5	
Monitored Environment and Natural Resources protection	5	5	
TOTAL	91	100	Performance is Excellent

Chairman Mapenduzi scored 91 out of the 100 possible points. This score is attributed to a number of reasons. First, of all the districts assessed, Gulu was the only district that had a Technical Advisor to the chairperson. Secondly, the harmonious working relationship between the District Chairperson (FDC) and the District Speaker (NRM) ensured smooth implementation of council resolutions. On his part, the chairman also took deliberate efforts to carry out monitoring of projects in the district. A comparison of all district chairpersons' performance in the 25 districts is presented in Annex 2.

#### 3.4 District Speaker

The effective functioning and output a district local government council is highly dependent on the expertise of the district speaker. Hon. Douglas Peter Okello was the district speaker during the year under review. This was his first year in office having been elected to council in 2011 general elections. Table 7 provides details of his performance during FY 2011/12.

Table 7: Gulu District Speaker's Performance in FY2011/12

Name	Name Douglas Peter Okello Level		Education	Degree
District	Gulu	Gender		Male
Sub County	Sub County Lalogi		of Terms	1
Political Party	Political Party National Resistance Movement			89
ASSESSMENT PARAMET	ER	Actual Score	Maximum Score	Comments
1. PRESIDING AND PRES COUNCIL	SERVATION OF ORDER IN	20	(25)	
Chairing lawful council	/ meetings	3	3	
Rules of procedure		9	9	Chaired at least 4 sessions and delegated once.
Business Committee		3	3	3
Records book with Issu the office	ues/ petitions presented to	2	2	Constant reference made to rules of procedure in full council minutes.
Record of motions/bill	s presented in council	3	3	There was evidence of petitions presented in the file verified by the
Provided special skills, or committees.	knowledge to the Council	0	5	research team.
2. CONTACT WITH ELEC	TORATE	20	(20)	
Meetings with Electora	ite	11	11	Communicated on health, education,
Office or coordinating	centre in the constituency	9	9	and budgeting
3. PARTICIPATION IN LOWER LOCAL GOVERNMENT		8	(10)	
Attendance in sub-county Council sessions		8	10	Communicated on local revenue generation.
4. MONITORING SERVI PRIORITY PROGRAMM	CE DELIVERY ON NATIONAL E AREAS	41	(45)	

TOTAL	89	100	Performance is Excellent
Monitoring Environment and Natural Resources	5	5	Wrote concerning indoor residual spraying.
Monitoring Functional Adult Literacy	5	5	Held meeting with Lalogi charcoal dealers.
Monitoring Road works	7	7	·
Monitoring Water service	5	7	Wrote to water Engineer on broken boreholes that needed repair.
Monitoring Agricultural projects	5	7	
Monitoring Education services	7	7	& boreholes being drilled at health centers.
Monitoring Health Service delivery	7	7	Raised issues of recruitment with DHO

Hon. Douglas Peter Okello scored 89 out of 100. The Speaker was elected as a councilor; therefore it was crucial for him to prioritize monitoring of service delivery on National priority Programme areas in his constituency. In this parameter, the speaker scored 41 out of 45 points. A comparison of all district speakers' performance in the 25 districts is presented in Annex 3.

#### 3.5 District Councilors

District councils are vested with wide ranging powers and responsibilities as stipulated in the Local Government Act. The performance of a district council, therefore, may as well be directly related to the quality and performance of the individual Councilors. During FY 2011/12, councilors were assessed on four performance parameters: (i) legislative role; (ii) contact with the electorate; (iii) participation in the lower local government; and (iv) monitoring of service delivery on NPPAs.

Overall, the best performing male and female councilors were from Awach and Koro Sub Counties; Christopher Opiyo Ateker and Grace Akello Ouma scored 85 and 57 out of 100 points respectively. Majority of the councilors had debated at least four times on issues related to service delivery on NPPAs. On the other hand, councilors scored poorly on contact with the electorate with an average score of 3.3 out of 20 possible points. The reason for this poor performance was majorly attributed to the lack of documented evidence of Programme to meet with constituents such as a diary. Councilors are representative of the communities at the district, and are expected to consult with the constituents on issues they want to be discussed in council. Table 8 below provides a detailed analysis of all the assessed councilors and their performance.

Table 8: Score-card performance for Gulu District Councillors in FY 2011/12

	letoT u2	37	34	37	39	37	29	28	22	22	24	27	21	23	24	76	19	25	25	76	14	15
	Environment	0	-	2	4	-	4	0	0	1		4	2	4	4	_	-	1	5	4	5	-
	FAL	7	7	-	0	2	0	-	-	0	0	5	3	0	3	0	-	3	3	-	-	_
	Koads	7	7	7	7	7	5	2	5	5	_	5	1	2	-	5	-	2	5	5	5	_
	Water	7	7	2	7	7	2	2	2	5	2	5	0	-	5	5	5	5	-	2	-	-
n NPP/	Agriculture	7	7	7	7	~	2	7	-	1	2	0	2	-	-	2	-	2	-	-	0	_
Delivery on NPPA	Education	7	7	7	7	7	2	2	2	5	7	7	2	7	2	2	5	2	5	2	_	5
Deli	Health	7	3	2	7	7	2	2	2	5	5	-	2	2	5	2	5	1	5	5		5
Participation in LLGs	letoT du?	10	8	4	10	10	9	7	7	0	4	7	4	7	7	9	7	7	7	7	7	7
Particip in LLGs	риітээМ діл	10	∞	4	10	10	9	2	2	0	4	2	4	2	2	9	2	2	2	2	2	2
£	letoT du2	17	70	70	13	14	14	15	20	14	1	7	12	=	7	0	6	2	4	5	7	7
Contact with electorate	9)flice	9	6	6	7	2	6	9	6	6	7	2	9	2	7	0	2	0	2	0	0	2
Con	Meeting Electorate	1	=======================================	1	11	6	2	6	11	5	6	5	9	9	5	0	7	2	7	5	2	0
	letoT du2	21	21	21	16	16	18	16	13	18	16	18	16	16	18	16	16	13	12	2	18	16
	Special Knowledge	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ole	Motion	2	2	2	0	0	2	0	0	2	0	2	0	0	7	0	0	0	2	0	2	0
Legislative role	səəttimmoJ	∞	∞	∞	8	∞	∞	∞	5	8	∞	8	8	∞	∞	8	∞	8	5	4	8	∞
Legis	Рlепагу	∞	∞	∞	8	∞	∞	∞	∞	8	8	8	8	∞	∞	8	∞	5	5	-	8	8
	sletoT\zero2	85	83	82	78	77	67	61	57	54	55	54	53	52	51	48	46	45	43	38	36	35
	Number of Terms	-	-	-	-	2	-	-	-	1	-	2	1	-	7	-	-	1	-	-	2	2
	гериев	×	×	×	W	Z	×	8	ч	W	ш	Ъ	F	٤	×	Ъ	×	F	8	8	M	ш
	Political Party	NRM	FDC	NRM	FDC	FDC	NRM	NRM	NRM	NRM	FDC	NRM	NRM	NRM	FDC	FDC	FDC	FDC	FDC	FDC	FDC	NRM
	гор сопиф	Awach	Bungatira	Pece Division	Layibi Division	Patiko	Lakwana	Youth	Koro	Bobi	Bungatira	Koch - Ongako	PWD	PWD	Palaro	Laroo	Unyama	Pece Division	Laroo Division	Paicho	Ongako	Layibi/Bardege
	Этел	Christopher Opiyo Ateker	Balingtone Olweny	Alfred Okwonga	Wilson Oyat Chagga	Patrick Komakech	Damasco Odongo	J. Mugisha Anywar	Grace Akello Ouma	Isaac Newton Ojok	Rose Amono Abili	Rose Nyapolo	Caroline Rose Adong	Tonny Akena	Chris Okoya Owen	Betty Atim	John Okwonga	Christine Arach	Justine Okwir P'Akello	Fredrick Aliker	KennethNyeko	Santa Oketta

	letoT u2	23	13	23	13	2	12	9	10	23
	Environment	-	4	5	0	0	0	0	5	
	1A7		0	-	0	0	0	-	0	
	Koads	5	5	5	5	-	5	-	1	
	Nater	2	1	-	-	-	1	-	1	
n NPP/	91utlusingA		-	-	-	-	0	-	1	
Delivery on NPPA	Education	5		5	5	-	1	-	1	
Deli	Неаlth	5	-	2	-	-	5	-	1	
Participation in LLGs	letoT du2	2	7	7	7	0	0	2	7	3.3
Particip in LLGs	PLLG Meeting	2	2	2	2	0	0	2	7	
‡	letoT du2	4	7	0	4	2	3	2	2	6
Contact with	95if10	7	7	0	2	0	0	2	2	
	Meeting Electorate	7	5	0	7	2	3	3	3	
	letoT du2	2	12	2	6	18	12	13	6	15
	Special Knowledge	0	0	0	0	0	0	0	0	
ole	noitoM	0	0	0	0	7	0	0	0	
Legislative role	committees	4	4	4	4	8	4	8	8	
Legis	Plenary	1	8	-	5	8	8	5	1	
	sletoT\z9102	34	34	30	28	28	22	76	97	49
	Number of Terms	1	-	-	-	-	2	-	2	
	евидец	F	W	ш	ш	W	F	ч	F	
	Political Party	NRM	FDC	NRM	NRM	NRM	NRM	FDC	NRM	
	упр сопиу	0dek&Lalogi	Koro	Bobi/Lakwana	Bardege	0dek	Paicho/Unyama	Awach/Patiko/Palaro	Youth	
	ЭтбИ	Margaret Langol	Francisco Watdok	Ketty Lamunu Giri-Giri	Anne Sabiti	Billy Graham Olanya	Betty Atim	Lilian Stella Lalam	Joyce Halima Reeni	Average Score



# FACTORS AFFECTING PERFORMANCE AND THE IMPLICATION ON SERVICE DELIVERY

#### 4.1.1 Overlaps and Duplication of Roles

enerally, there are several institutions within local government that do overlap with those of the central government. This overlap impacts negatively on support monitoring and supervision. It affects the quality of service delivery since overlaps tend to be overlooked for example in Gulu Municipality, the poor state of affairs in terms of roads has often resulted in the blame game between the Municipal, District Local Government and Central Government.

#### 4.1.2 Low Motivation for Councilors and Technocrats

A low level of motivation affects the performance of both councilors and technocrats. Their numeration and allowances are insufficient to afford them descent standard of living. These leaders face political demands to be exemplary figures in the community (for example by digging pit latrines in their homes) where communities can emulate them. They continue to operate without motivation and inspiration and some wonder whether the notion of job satisfaction still existed in local governments.

#### 4.1.3 Low Levels of Local Revenues

Although Gulu District Local Government has made attempts at raising its local revenue, it is still evidently low. The district still relies significantly on central government and development partners for its financing with limited avenues for generation of own revenue.

#### 4.1.4 Lack of Basic Equipment and Transport

From the assessment, several technocrats cited lack of facilities and equipment to facilitate their work. For instance the forestry department in Gululacked a vehicle that would have otherwise helped in monitoring tree cutting, for instance.

#### 4.1.5 Non Compliance with Service Delivery Standards

There are cases where the district has not adhered to national standards in service delivery. The levels of staffing were uneven and at different levels for a number sectors like health and education. This has affected the quality of service delivery in the district.

Non compliance also applies to sectors like water and sanitation where there is need to ensure national standards are followed.

## 4.1.6 Low Funding for Strategic Sectors

There is a low level of resources available to finance key and strategic sectors like environment and natural resources and that of production. As result, these district departments are left to look out for development partners for assistance (for instance the NER sector that needs to face challenges of degradation of the environment which continues to rise in the district.

## 4.1.7 Uncoordinated Departmental Data/Statistics

One of the challenges the team encountered has been mix up of data in terms of statistics from the various sectors. There is need for the district to improve on data management in terms of statistics so that authoritative figures may be used for different purposes.

# 4.2 Operational Factors for Poor Performance and Poor Service Delivery

### 4.2.1 Limited Practical Knowledge on Laws

During the assessment, researchers came to the realization that both leaders (councilors) and the citizens were largely unaware of laws and by-laws existing for example those concerning the environment. This erodes their capacity to carry out monitoring in their sub-counties.

## 4.2.2 Inadequate hands on skills in legislation

In the FY 2011/2012, councilors still reported low capacity in legislation for example in drafting of motions and in moving them despite orientation given to them at the beginning of their term in office. It is evident that orientation is not in-depth and lacks a practical hands-on component.

## 4.2.3 High Dependence on Development Partners

For the second year running, the study exposes Gulu district's dependency syndrome and its continued reliance on development partners. Not only has reliance on development partners affected Gulu's planning in terms of budget shortfalls as many of the partners have wound up and relocated elsewhere, but also deterred communities from engaging in district activities on voluntary basis without pay.

## 4.2.4 Low Involvement of Citizen's in Monitoring

Citizens in Gulu district have not been empowered to demand for better performance from their leaders. This affects the quality of service delivery in Gulu.

## 5

## RECOMMENDATIONS

ith a total score of 83 points, the performance of Gulu district council for the second year running continues to be the best among the 26 districts under the study. This is not to suggest that there are no problems in terms of service delivery. The notion of collective efforts is paying dividends in the district. What remains is to have citizens begin to actively demand better services and for the leaders to be responsive to growing demands to increase their educational levels in order to be able to better articulate issues in council. Education will serve the dual purpose of diminishing an inferiority complex that is prevalent especially among female councilors and narrowing the gap between the technocrats and councilors. Gulu District should also equip the various offices and put emphasis on gender inequalities and social vulnerabilities which constrain progress.

#### 5.1 Hands on Skills for District Councilors

Findings from the field indicate lack of practical hands on skills for councilors. There is need for basic hands on training especially in legislation and monitoring for all Councilors in order for them to function better. Coupled with this, the study recommends equipping of councilors with ICT facilities like laptops and camera for they can no longer be luxuries for them

## 5.2. Empower Citizenry with Skills

This report recommends that interventions be scheduled to improve citzen engagement and empowerment through mass media to engage in governance issues. This will help raise the profile for monitoring of service delivery in their respective areas. Once this happens it is hoped to result in better service delivery.

## 5.3 Strategic Planning for Districts

This report proposes that strategic planning be taken up by the local governments clearly communicating sharing the vision with different actors. To achieve this, such a strategic plan should be based on principles of private public partnerships. This would help local governments realize an increase in their local revenues by engaging private sector entities. The case of Gulu District Local Government can be borrowed where there is a move to secure 500 mtn lines connecting the different lower local government leaders and the district local government leaders for better communication. It is also through strategic planning that the district has laid out plans to promote conflict tourism, education, and agriculture.

# REFERENCES

Gulu District Local Government 2010/11 – 2014/15 District Development Plan.
(2011) Budget Framework Paper.
(2011) Approved District Budget.
(2011) Annual Work Plan
(2011) District Local Government Revenue Enhancement Plan
(2011) Approved District Capacity Building Plan
(2011) Gulu District Local Government, "State of District Address: On the Cusp of Change: The Challenge of Recovery and the Promise of Development".
(2011) Minutes for Ordinary Council Meeting held on 29th August 2011
(2011) Minutes for Ordinary Council Meeting held on 31st October and 1s November 2011
(2011) Minutes for Ordinary Council Meeting held on 30th January and 31s January 2012
(2011) Minutes for Extra-Ordinary Council Meeting held on 28th February 2012
(2011) Minutes for Ordinary Council Meeting held on 26th April 2012
(2011) Minutes for Extra-Ordinary Council Meeting held on 23rd May 2012
(2011) Minutes for Extra-Ordinary Council Meeting held on 1st June 2012
(2011) Minutes for Ordinary Council Meeting held on 28th June 2012
(2011) Minutes for the DEC Meeting held on 11th August 2011
(2011) Minutes for the DEC Meeting held on 24th August 2011
(2011) Minutes for the DEC Meeting held on 28th October 2011
(2011) Minutes for the DEC Meeting held on 18th November 2011
(2012) Minutes for the DEC Meeting held on 20th and 27th January 2012
(2012) Minutes for the DEC Meeting held on 23rd February 2012
(2012) Minutes for the DEC Meeting held on 24th April 2012
(2012) Minutes for the DEC Meeting held on 22nd May 2012



Gulu District Local Government: Statistical Abstract 2011/12

Gulu District Local Government: Department of Works and Technical Services; Progress Report for Water and Civil Engineering Sector as at August 2012

Gulu District Local Government, Office of the Chief Administrative Officer, Department of Water and Sanitation, Fourth Quarter Progress Report, 26th July, 2012

District Water Office, 2011

Gulu District Local Government; Office of the Chief Administrative Officer: NAADS Physical Report Progress Report, for the First Quarter 2011/2012

Gulu District Local Government; District NAADS Coordinator's Office: Fourth Quarter Physical Progress Report (April-June 2012)

Gulu District Local Government: Community Development Office: Report and Accountability for Stakeholders Meeting dated 2/05/2012

Gulu District Local Government: District Executive Committee Report to the 4th Full Council Meeting of the 9th Council presented on 30th October, 2011

Gulu District Local Government: Cumulative Department Work plan Performance for Quarter 4, 2011/12

Gulu District Local Government, "State of District Address: On the Cusp of Change: The Challenge of Recovery and the Promise of Development", Monday 29th August 2011.

Office of the Auditor General (2011) Annual Report of the Auditor General for the Year ended 30th June 2011, Volume 3 Local Authorities.

Republic of Uganda (1995) Constitution of the Republic of Uganda

\_\_\_\_\_ (1997) Local Governments Act 1997(As Ammended)

Tumushabe, G., et al (2010), Monitoring and Assessing the Performance of Local Government Councils in Uganda: Background, Methodology and Score-Card. ACODE Policy Research Series No. 42 2011, Kampala.

Tumushabe, G., Ssemakula, E., and Mbabazi, J., (2012). Strengthening the Local Government System to Improve Public Service Delivery Accountability and Governance ACODE Policy Research Series, No. 53, 2012. Kampala.

# **ANNEXES**

Annex 1: Summary of District Councils' Performance

	IDVAL ODG																	
	lefoT du?	26	76	25	30	23	22	21	24	22	22	18	=	15	17	=	16	14
	fuonivon fuonivo	7	4	4	4	4	Ω	7	7	3	4	0	-	-	~	-	2	4
PAS	FAL	4	0	0	4	3	2	0	0	0	-	~	0	0	7	0	2	0
ng N	Agriculture	2	4	3	4	0	4	4	4	3	2	4	2	0	0	7	3	2
Monitoring NPPAs	Roads	4	4	4	4	2	~	~	4	4	4	3	2	4	4	2	0	2
Wo	Nater	4	4	4	4	4	4	2	4	2	2	0	2	0	2	2	3	2
	Health	5	5	5	5	5	4	5	5	5	5	5	2	5	2	2	3	2
	Education	5	5	5	5	5	2	5	5	5	4	3	2	5	4	2	3	2
	letoT du2	18	20	18	18	18	18	13	10	1	13	16	12	13	13	13	18	11
ф —	госэן геуепие	6	=	6	6	6	6	4	-	2	4	7	4	4	4	4	6	2
Planning & Budgeting	District budget	4	4	4	4	4	4	4	4	4	4	4	3	4	4	4	4	4
Plan	Planning and budgeting	5	5	5	5	5	2	5	2	5	5	2	5	5	2	2	5	5
	letoT du2	21	18	16	14	16	19	17	23	18	17	15	20	15	10	14	10	17
	Principles of accountability	3	7	2	0	2	-	-	-	2	0	-	0	0	-	0	-	3
tizens	sOS) to tnamavlovni	7	7	2	2	2	7	2	7	2	2	2	2	7	-	7	2	2
Accountability To Citizens	Administrative accountability	9	4	3	4	2	7	5	8	5	7	4	9	4	3	3	1	3
untal	Political accountability	7	9	5	4	7	2	5	∞	5	5	4	∞	9	2	9	4	5
Acco	Fiscal accountability	3	4	4	4	3	4	4	4	4	3	4	4	3	3	3	2	4
	letoT du2	17	14	19	13	14	1	18	=	16	15	15	17	14	16	17	11	13
	Capacity building	1	7	2	3	1	0	3	-	-	-	0	3	2	7	~	2	-
	snoitit99	2	2	2	2	2	-	2	-	2	-	-	2	0	0	2	0	-
	Legislative resources	4	-	4	-	2	-	3	~	2	4	4	3	2	2	4	2	2
Sole	sgninead sildu9	0	2	2	0	1	0	0	0	2	0	0	0	-	0	0	2	0
Legislative Role	Conflict resolution		-	-	-		-	-	-	-	-	0	-	-	-	-	0	-
Legis	səɔnenib10	0	0	-	0	0	0	-	0	0	0	-	-	0	m	0	0	0
	snoitom lutweJ	3	2	2	-	1	2	2	7	2	2	2	-	3	2	-	2	2
	Functionality of committees	2	0	2	2	3	2	3	-	3	3	~	~	3	~	~	0	3
	Membership ULGA	2	7	-	-	1	7	2	-	2	-	7	-	-	-	-	-	2
	Rules of procedure	2	7	2	2	2	7	-	-	-	7	2	2	-	7	2	2	-
	lefoT	82	78	78	75	71	20	69	89	67	67	64	09	57	56	55	55	55
	District	Gulu	Amuria	Mukono	Kabarole	Wakiso	Luweero	Rukungiri	Soroti	Kanungu	Mpigi	Ntungamo	Bududa	Buliisa	Nakapiripirit	Mbale	Moroto	Moyo

	letoT du2	16	13	6	17	7	0	0	0
	‡n9mno1ivn3	3	~	0	3	_	0	0	0
AS	FAL	0	0	0	0	0	0	0	0
Monitoring NPPAs	Agriculture	2	2	0	3	_	0	0	0
nitori	Кова	2	2	-	3	0	0	0	0
Wo	Nater	2	2	2	2	4	0	0	0
	Неаlth	3	2	2	5	0	0	0	0
	Education	4	2	4	-	-	0	0	0
	letoT du2	11	=	18	1	11	18	6	15
<u> </u>	госэј геуепие	7	7	6	2	7	6	0	9
Planning ୫ Budgeting	District budget	4	4	4	4	4	4	4	4
Plan Bud <u>ç</u>	gnitegbud bne gninnel9	2	2	2	5	5	5	5	5
	lefoT du2	15	14	6	=	13	12	16	6
	Principles of accountability	-	8	0	0	-	0	0	0
itizens	sOSJ to tnamavlovní	7	2	2	2	2	7	2	2
Accountability To Citizens	Kdministrative accountability	4	3	3	3	5	3	9	2
ounta	Political accountability	4	~	3	3	3	3	5	4
Acco	Fiscal accountability	4	~	-	3	2	4	3	_
	letoT du2	11	13	13	6	13	10	15	9
	Capacity building	-	-	-	0	7	2	3	3
	snoitit99	0	-	0	0	0	-	0	0
	Legislative resources	3	2	4	-	2	2	3	2
Role	Public hearings	-	0	0	0	0	0	-	0
Legislative Role	Conflict resolution	0	-	0	0	_	-	_	1
Legis	s9ɔnenib10	0	0	-	0	0	0	-	0
	snoitom lutwed	-	-	2	-	2	0	-	0
	Functionality of committees	3	3	2	3	2	-	3	0
	ABJU qidsadmaM	_	2	-	7	2	-	0	0
	Rules of procedure	_	2	2	2	7	2	7	0
	lstoT	53	51	49	48	44	40	40	30
32	District	Mbarara	Nebbi	Lira	Hoima	Jinja	Kamuli	Tororo	Amuru

Annex 2: Summary of District Chairpersons' Performance

	letoT du?	43	36	39	37	30	41	31	29	56	39	31	33	27	15	27	28	27	23	21
	fnomnotivna	2	2	3	2	4	2	0	3	2	2	~	-	2	7	2	0	2	2	~
Monitoring Service Delivery On NPPAs	FAL	3	0	2	0	2	2	5	0	2	2	~	2	0	7	0	0	0	0	0
ery On	Water	7	9	7	7	2	7	0	2	2	7	2	7	7	7	~	9	2	2	3
. Deliv	Roads	7	7	7	7	9	7	7	7	2	7	2	2	7	7	7	7	2	3	3
Service	sloods	7	7	7	7	9	7	9	2	3	7	2	2	-	7	2	9	2	3	3
toring	Health services	7	7	м	7	7	9	9	7	м	7	2	2	7	7	2	~	2	7	9
Moni	Agriculture	7	7	7	7	3	7	7	7	7	7	2	2	3	~	2	9	4	9	3
	letoT du2	6	7	7	10	∞	10	6	7	6	4	∞	7	7	6	9	∞	∞	5	2
int in	Dev't partners	5	5	м	5	4	2	2	2	2	~	3	~	4	2	m	2	~	3	0
Development Projects	snoitudintnoO	2	-	2	2	2	2	-	-	-	-	7	-	-	-	-	7	2	-	2
Develop Projects	Project initiated	7	-	2	m	2	~	м	-	~	0	~	~	7	m	7	-	~	-	ω
With e.e	letotdu2	10	10	10	7	∞	10	9	2	7	∞	10	10	∞	10	7	6	7	10	∞
Contact V	səussi gnilbneH	2	5	2	2	5	2	2	2	2	2	2	2	5	5	2	2	2	5	3
	Program meetings	2	5	2	2	м	2	4	κ	2	2	2	2	~	2	2	4	2	5	2
. Role	letoT du2	6	10	4	∞	13	4	13	15	=	7	4	7	∞	15	∞	7	4	7	4
	Bills executive	М	2	0	0	2	0	2	7	m	0	0	0	0	7	0	0	0	3	0
Legislative Role	Motions executive	4	9	2	9	9	2	9	9	9	0	7	0	9	9	9	0	7	2	2
Leg	Council session	7	2	2	7	2	2	2	7	2	2	7	7	2	7	7	7	7	2	2
	letot du2	20	19	20	18	21	13	17	18	17	17	17	11	19	17	17	18	17	17	18
	1'voə lentnə)	4	4	4	4	4	4	м	4	κ	4	7	~	4	4	7	m	κ	4	4
	sbiseod bns DSO	7	2	2	0	2	0	-	-	7	7	-	7	7	7	7	7	-	-	2
ship	stnev192 livi)	4	4	4	4	4	2	3	~	3	4	4	~	3	~	4	~	4	4	~
eader	salfairs of affairs	2	2	2	2	2	2	2	7	2	-	7	7	2	-	2	2	2	-	-
Political Leadershi	nimbA gninotinoM	2	4	2	2	9	2	2	2	4	4	2	4	5	2	4	2	4	4	2
Pol	Executive	3	3	3	3	3	3	3	~	3	2	3	~	3	7	3	3	~	3	3
	letoT	91	82	80	80	80	78	76	74	70	70	70	69	69	99	65	65	63	62	26
	Terms	-	-	-	-	2	2	-	-	3	-	-	7	-	-	3	-	3	-	2
	Jebnder	≥	8	≥	8	8	8	≥	8	8	×	8	≥	8	8	8	8	8	W	×
	Party	FDC	NRM	pul	NRM	NRM	NRM	NRM	NRM	NRM	NRM	DP	NRM	NRM	NRM	NRM	NRM	NRM	NRM	NRM
	District	Gulu	Soroti	Kabarole	Mpigi	Mukono	Tororo	Moroto	Amuria	Mbale	Mbarara	Wakiso	Nakapiripit	Ntungamo	Jinja	Hoima	Nebbi	Luweero	Bududa	Buliisa
	Мате	Martin Ojara M.	Gregory M.Egunyu.	Richard Rwabihunga	John M. Luwakanya	Francis Lukooya M.	Emmanuel Osuna	Mark AolMusooka	John FrancisOluma	Bernard Mujasi	DeusdeditTumusiime	Mathias Bwanika L.	John Lorot	Denis Singahakye	Fredrick G Ngobi	George kamanyire	Robert Okumu O.	Abdul Nadduli	John B Nambeshe	Fred Lukumu

	letoT du2	17	25	22	15	9	9
	Environment	2	7	0	0	0	0
NPPAs	FAL	0	0	0	0	0	2
ry On	1916W	2	7	0	2	0	0
Monitoring Service Delivery On NPPAs	Коваб	2	7	7	9	2	2
	Schools	2	9	2	0	2	0
oring 5	səsivsəs dəlbəH	7	9	7	0	2	2
Monit	Agriculture	7	2	9	7	0	0
	letoT du2	10	4	7	7	7	7
nt	Dev't partners	5	0	4	3	5	3
Development Projects	snoitudintnoO	2	-	0	1	0	1
Develop Projects	Project initiated	3	~	~	3	2	3
With	letotdu2	6	10	6	7	9	7
Contact With Electorate	sənssi gnilbneH	5	2	5	2	2	2
Cont	Program meetings	4	5	4	0	4	5
	letoT du2	4	4	7	∞	7	5
Role	Bills executive	0	0	0	0	3	3
Legislative Role	Motions executive	2	2	0	9	2	0
Legis	Council session	7	2	2	7	2	2
	letot du2	14	10	13	20	18	15
	t'voð lentnað	4	3	2	4	3	3
	Soards and Boards	1	0	2	2	2	2
hip	civil Servants	3	-	4	4	3	2
Political Leadership	state of affairs	0	-	2	2	2	1
ical Le	nimbA gninotinoM	4	4	0	2	5	2
Polit	Executive	7	-	3	8	3	2
	lefoT	54	53	53	52	44	40
	Terms	2	3	3	1	1	-
	бепдег	W	Z	ட	W	W	W
	үрө	NRM	NRM	NRM	pul	NRM	UPC
	District	Amuru	Kamuli	Kanungu	оком	Rukungiri	Lira
	Мате	Anthony A Omach	Samuel Bamwole	Josephine Kasya	Jimmy Vukoni	Charles amukama	Alex OremoAlot

Annex 3: Summary of District Speakers' Performance

	letoT du2	41	25	56	25	28	21	2.1	22	22	22	21	19	23	21	22
	Environment	- 2	7	2	2	7	4	4	-	4	2	4	m	-	4	0
Monitoring Service Delivery On NPPAs	FAL	2	0	-		m	0	0	3	-		-	0		0	0
	Road works	7		2	3	-	-	2	5	5	5	2	2	2	-	9
Delive	vəsiviəs rəteW	2	~	0	-	7	2	-	5	-	0	0	0	2	5	0
ervice	Agriculture	2	5	7		7	3	<u> </u>	0	-	3	-	2		2	7
oring S	noitesub3	7	2	4	7	-	2	2	4	2	4	2	2	5	5	2
Monit	Неаlth	7	m	4	7	7	3	2	4	2	4	2	-	2	-	7
pation	letoT du?	00	10	10	10	4	10	10	10	10	10	10	4	9	2	9
Participation In LLG	грез шееціраг	∞	10	10	10	4	10	10	10	10	10	10	4	9	2	9
4	lefoT du2	20	20	20	20	20	20	15	20	16	11	12	18	16	17	18
Contact With Electorate	9)ffice	6	6	6	6	6	6	9	6	6	0	9	6	6	9	6
Conta	Meetings electorate	=	=	1	11	=	7	6	1	7	11	9	6	7	=	6
<u>_</u>	letoT du2	20	20	19	18	16	17	20	12	16	19	18	20	13	14	2
Presiding And Preservation Of Order In Council	Special skills	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ation C	Record of petition	3	٣	3	3	м	0	3	0	0	3	2	~	0	3	0
reserva	Records of issues	2	7	2	0	7	2	2	0	2	2	2	2	0	2	0
And Pi	Business committee	3	ω	3	3	0	3	3	0	3	3	~	~	7	-	3
Presiding In Council	Rules of procedure	6	6	6	6	6	6	6	6	∞	6	∞	6	8	5	0
Pre:	lionuod gainisdd	3	Υ	2	3	7	2	~	3	3	7	7	~	3	~	7
	lefoT	88	75	75	73	89	89	99	64	64	62	61	61	28	54	21
	Terms	-	7	3	2	m	Υ	-	8	2	7	-	-	-	7	_
	бепдег	×	×	W	W	8	ш	×	ш	٤	×	8	8	×	8	8
	Party	NRM	pul	NRM	NRM	NRM	NRM	NRM	NRM	NRM	NRM	NRM	FDC	NRM	NRM	NRM
	Constituency	Lalogi	Bubyangu	Kakiri	Nagojje	Mafubira B		Ntungamo	Wobulenzi / Katikamu	Buhunga	Namalu	Kirima	Soroti	Rugando	Mugusu	
	District	Gulu	Mbale	Wakiso	Mukono	Jinja	Nebbi	Ntungamo	Luweero	Rukungiri	Nakapiripi	Kanungu	Soroti	Mbarara	Kabarole	Amuru
	Удте	Douglas P. Okello	Mohammed Mafabi	DaudiByekwaso Mukiibi	James Kunobwa	Richard Mayengo	Ida Fuambe	Dan Nabimanya	Proscovia Namansa	Henry Ndyabahika	Jotham Loyor	Charles Beshesya	Andrew Odongo	William Tibamanya	Clovice Mugabo B	Christopher Odongkara

	letoT du2	13	9	6	9	13	14	4	7	9	9
	Finvironment	4	4	4		0	-	-	-	0	0
NPPAs	IA3	0	0	0	0	0	0	0	-		-
ery On	Road works	-	0	-	-		2	0	-	_	-
Delive	səsiviəs 1916W	_	0	-			2	-	-		-
Service	Agriculture	-	0	-			-	0	-	-	-
Monitoring Service Delivery On NPPAs	Education	2	-	-		5	-	-	-		-
Monit	Health	-	-	-		5	-	-	-	_	-
pation	letoT du2	7	10	7	10	9	4	7	9	0	0
Participation In LLG	sgnitəəm səll	7	10	7	10	9	4	7	9	0	0
-t	letoT du2	16	14	=	6	7	0	12	=	7	7
Contact With Electorate	9)fice	6	6	6	6	5	0	6	7	7	7
Conta	Meetings electorate	7	5	7	0	7	0	~	6	0	0
- L	letoT du2	18	14	19	15	11	17	15	∞	18	18
Presiding And Preservation Of Order In Council	Special skills	0	0	0	0	0	0	0	0	0	0
ation (	Record of petition	~	0	κ	3	3	0	2	0	3	3
reserv	Records of issues	2	0	2	2	0	2	0	2	0	0
And P	Business committee	3	ж	ω	3	3	3	3	7	3	3
Presiding In Council	Rules of procedure	7	∞	6	2	7	6	9	7	6	6
Pre In (	Chairing Council	3	~	7	2	3	~	3	7	3	~
	letoT	49	44	41	40	37	35	33	32	79	76
	Terms	_	7	7	7		7	-	-		-
	оепдец	×	×	٤	ъ	W	×	×	×	×	×
	YheA	NRM	NRM	NRM	NRM	pul	NRM	NRM	NRM	UPC	UPC
	Constituency	Youth	Moyo	PWD	Muduma	Kiringente	Ngwedo	Bumasheti	Busisi Div	Eastern Div	Railway Div
	District	Moroto	Moyo	Amuria	Mpigi	Buliisa	Bududa	Hoima	Tororo	Lira	Lira
	этеИ	Ceasar Lometo L	Martin Chaiga	Charles Engoru	Juliet Jjemba	Didan Amaama R.	Micheal Matsyetsye	Isingoma Kitwe	James Paul Michi	Martin Ocen Odyek	Martin Ocen Odyek

## **PUBLICATIONS IN THIS SERIES**

Namara-Wamanga, S., et.al., (2013). Local Government Councils' Performance and Public Service Delivery in Uganda: Luwero District Council Score-Card Report 2011/12. ACODE Public Service Delivery and Accountability Report Series No.1, 2013. Kampala.

Muyomba-Tamale, L., et.al., (2013). Local Government Councils' Performance and Public Service Delivery in Uganda: Mpigi District Council Score-Card Report 2011/12. ACODE Public Service Delivery and Accountability Report Series No.2, 2013. Kampala.

Namara-Wamanga, S., et.al., (2013). Local Government Councils' Performance and Public Service Delivery in Uganda: Wakiso District Council Score-Card Report 2011/12. ACODE Public Service Delivery and Accountability Report Series No.3, 2013. Kampala.

Otile, O., M., et.al., (2013). Local Government Councils' Performance and Public Service Delivery in Uganda: Amuru District Council Score-Card Report 2011/12. ACODE Public Service Delivery and Accountability Report Series No.4, 2013. Kampala.

#### **ABOUT THE AUTHORS**

**Arthur Owor** holds a B.A (Social Sciences), Makerere University Kampala, M.A (International Relations and Diplomatic Studies) Makerere University, Kampala. He is currently the Programmes Director at Media Association of Northern Uganda (MANU). He is also a Socio-Political Commentator and a Researcher on Governance, Security and Justice. He was Teaching Assistant at Gulu University.

**Oscord Mark Otile** is a Research and Advocacy officer with Education for Peace and Prevention of Violence and HIV/AIDS (EPPOVHA), a Researcher on Policy and Governance and a Political commentator, and a member of Media Association of Northern Uganda (MANU). He holds a bachelors degree of Development studies of Makerere University (MUK).

**Geoffrey Odong** holds a bachelors degree of Development Studies of Gulu University, a Diploma in Development Studies of Gulu University, and a Certificate in Strategic procurement and Logistics Management (MUK). He is also pursuing a Master's degree of Arts in Governance and ethics (Gulu University). Geoffrey worked as research Assistant with Justice and Reconciliation Project – Gulu (2006 - 2009); He currently works as Project Assistant -Support to Lower Local government planning process – Gulu NGO Forum. Geoffrey is also the Focal Person for Citizen Manifesto regional hubs (Acholi & Lango Sub region.

**Steward Akera** is an independent researcher.

ISBN 978-9970-07-0234-4





**Advocates Coalition for Development and Environment** 

Plot 96, Kanjokya Street, Kamwokya P. O. Box 29836, Kampala

Tel: +256 312 812150

Email: acode@acode-u.org; library@acode-u.org

Website: www.acode-u.org