

Advocates Coalition for Development and Environment Plot 96, Kanjokya Street, Kamwokya P. O. Box 29836, Kampala Tel: +256 312 812150 Email: acode@acode-u.org; library@acode-u.org

Website: http://www.acode-u.org

# LOCAL GOVERNMENT COUNCILS' PERFORMANCE AND PUBLIC SERVICE DELIVERY IN UGANDA

## Mpigi District Council Score-Card Report FY 2013/2014

Authors: Lillian M. Tamale, Daniel S. Luba and David Sempala

## **BACKGROUND AND RATIONALE**

This policy brief presents findings from the 2013/14 assessment of Mpigi District Local Government under the Local Government Councils' Score-card Initiative (LGCSCI), an evidence based project implemented by ACODE in partnership with ULGA with support from DGF. It seeks to enhance the effectiveness of elected leaders in fulfilling their mandate and build the citizens' capacity to demand better services. The initiative is implemented in 30 districts, including Mpigi which was being assessed for the fourth time. The initiative uses the score-card – an assessment tool · to facilitate annual performance assessments on the district council, district chairperson, speaker and councillors with focus on their roles and responsibilities as stipulated in the Local Government Act CAP 243 (as amended).

The rigorous assessment process is guided by a deliberate methodology and is conducted by an assorted team of researchers that is trained on an annual basis. The process involves: review of key district documents, interviews with key respondents, consultation with citizens through focus group discussions, analysis of data collected and finally, production and dissemination of findings. The findings are compiled into a report and disseminated at national and district levels (available online; <a href="http://www.acode-u.org/">http://www.acode-u.org/</a>).

# OVERVIEW OF MPIGI DISTRICT DURING FY2013/14

Chairman John Mary Luwakanya was the political head of the district during the year under review. He was assisted by a team of 16 councillors. The technical wing was led by Mr. Bwebale Apollo, the Chief administrative officer (CAO). These provide services to a largely rural population, which makes agriculture the economic mainstay of the district residents. Mpigi is endowed with part of the Lake Victoria shoreline which provides opportunities for fishing. Sand and stone mining activities continue to grow in the two lakeshore sub counties of Kamengo and Nkozi. Although mostly rural, Mpigi district has a lot of untapped potential for development from its natural resource endowments such as forest reserves, lakes and wetlands. The district has already taken advantage of the gazetted forests and woodland from which a substantive percentage of the local revenue is derived. However, conservation of these resources is perhaps the single biggest challenge faced by the district. There is a lot of deforestation by local residents who have turned vast forest area into farmland.



**Figure 1:** Indiscriminate sand mining at Kamaliba landing site (Credit: ACODE Digital Library)

The district registered a general wave of improvement across the national priority programme areas. In the education sector, there was general improvement in enrollment, Pupil – Teacher ratio as well as the Pupil – classroom ratio. In the health sector, there was commendable improvement in the staffing levels from 55% to 72% during the year under review. Routine maintenance under the roads sector improved from 45 to 166km of road. Water coverage improved from 67% to 78% as shown in Table 1.

Table 1:	Service Delivery	Indicators in Mpig	gi District FY	2013/14 and FY 2014/15
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Sector	Indicators	National standard/ NDP target	Level of achievement 2012/13	Level of achievement 2013/14		
	Children of primary school going age (6-12 yrs)	-	172,307	173,362		
tion	Enrolment	-	Total: 47,304	Total: 48,926		
Educa	Pupil Classroom Ratio (PCR)	55:1	70:1	89:1		
rimary	Pupil-Teacher Ratio (PTR)	55:1	41:1	52.1		
tion -P	Pupil-to-Desk Ratio (PDR)	3:1	5:1	Lower = 9:1; Higher = 5:1		
Educa	PLE Performance	-	Div 1 = 10.7%; Div II =49.6%; Div III =18.2%; Div IV =12.2% U- =9.2%; ABS = 4.3% Total = 5549	Div 1 = 9.7% ; Div II =44.8%; Div III =22.7%; Div IV =12.6% U- =10.1%; ABS = 3.1% Total = 5674		
PLE Performance     PLE Performance <td< td=""><td>60%</td><td>53%</td><td colspan="3">30%</td></td<>	60%	53%	30%			
	Deliveries in Health Centres	35%	72%	68%		
ervices	Total beds	-	361	361		
Care s	Access to Maternity services	-	9867	8034		
Health	MMR	506	506			
_	IMR	87%	94%			
	Staffing Levels	-	55%	72%		
	Km of roads under routine maintenance	-	45.33KM (24%)	166KM		
5	Km of roads rehabilitated	-	37.5KM	12.2KM		
o-Secto	Km of roads under periodic maintenance		9.5 KM	32.56KM		
ad Sul	Proportion of roads in good condition		80 KM	44.76KM		
Rc	Construction of bridges	-	0	0		
Km of roads under periodic maintenance         Proportion of roads in good condition         Construction of bridges         Opening up new community roads         Water coverage	Opening up new community roads	-	0	0		
	Water coverage		67%	78.1%		
tion	Number of boreholes sunk	-	14	7		
sanita	Number of boreholes rehabilitated	-	14	8		
er and	Functionality of water sources	80%	80%	87%		
Wate	Proportion of the population within 1km of an improved water source		-	142,100		
	Pit latrine coverage	90%	67%			
Purpose         Children of primary school going age (s-12 yrs)         -         172,377         173,322           Endment         -         Totale 47,304         Totale 47,204         Totale 48,206           Pupil Classion Ratio (PCR)         55.1         70.1         89.1         1           Pupil Classion Ratio (PCR)         51.1         11.1         52.1         1           Pupil Classion Ratio (PCR)         31.0         51.1         Low erg -9.1; Higher 51.0         100.10, %; Dir 10.2,%; Dir	1					
ulture	Puppe P	-	7	7		
Agricu	Number of demonstration farms	-	1	1		
	Technical back-up visits	-	8	8		
	Number of instructors		50	51		
	Number of participants		600	705		
FΑ	Number of service centres	-	50	51		
	Level of coverage	-	75%	57%		
ŵ	Staffing Level	2	1	1		
source	Conduct Environmental monitoring and assessment	-	Done Quarterly	Done quarterly		
ural Re	Production and update District State of the Environment Report (DSOER)	-	In place	In place		
FAL     Agriculture     Road Sub-Sector     Health Care services     Education	District Environment Action Plan	-	In place	In place		
	Preparation of District Wetland Ordinance	-	None	None		
vironm	Monitor wetland systems in the district	-	Done Quarterly	Done Quarterly		
E	Establishment of Agro-forestry nurseries		Phased out	Phased out		

# FACTORS AFFECTING SERVICE DELIVERY IN MPIGI DISTRICT

- a) Low civic engagement in Government programmes: During the focus group discussions in the 6 sub counties and the town council, it was revealed that there is still low participation of citizens in government programmes. Local leaders such as village chairpersons lamented that when they mobilize citizens for meetings about various government programmes, they seldom attend. Councilors equally retorted that when they mobilize the community for meetings they don't attend while those who attend expect transport refund.
- b) Low local revenue performance: Although the contribution of local revenue to the overall budget increased from 1.7% during FY 2012/13 to 4.7% during the year under review, the general budget performance analysis indicates achievement of 62%. This means that there was a shortfall in the expected local revenue collections of 38%. This shortage makes it hard for a district like Mpigi to address emergency issues that are unique to the district or facilitate the political team to improve their political monitoring role. Table 2 presents a summary of the budget performance during the year under review.

Revenue Sources	Approved Budget UGX '000'	Estimated Actual UGX '000'	Percentage Performance	Contribution to total revenue
Local Revenue	1,288,679	799,275	62%	4.7%
Unconditional Grant 1,581,886		1,638.331	104%	9.7%
Conditional Grant	15,021,346	14,264,023	95%	84.3%
Donor Funds	614,088	214,953	35%	1.3%
TOTAL	18,505,995	16,916,582	91%	100%

c) Inadequate capacity building for district councillors: There is a very big rift between councilors and technical staff in terms of capacity, skills and training. During interviews with councilors, they cited different capacity gaps for which they need training, especially writing petitions, making presentations on pertinent development issues and generally good leadership skills. This affected their performance in council.

### **SCORE-CARD PERFORMANCE**

The score-card parameters are derived from the mandate of the organs assessed as stipulated in the Local Governments Act. While all the four categories are evaluated on their legislative and monitoring functions, the district chairperson, speaker and council are assessed against their additional roles that are unique to their offices. As the political head of the district, the district chairperson is also assessed on their political leadership as well as initiation and participation in projects in their electoral area. The speaker is assessed primarily as a councillor with an additional function of presiding and preservation of order in council. The district council, which is the highest organ in the district, is also assessed against the core function of planning and budgeting as well as providing accountability to citizens.

	2011/12	67	100	,
a	2012/13	72	100	
Performance	2013/14	82	100	
Perfo	% change	14		
Parameter	Indicator	Score	Max Score	Explanatory Remarks
	Rules of Procedure	2	2	
	Membership to ULGA	1	2	
	Committees of Council	3	3	Dulas of an adver
	Motions passed	2	3	Rules of procedure were adopted in 2011 and are operational.
ROLE	Ordinances	2	3	DEC sat 12 times, minutes are on file. The
LEGISLATIVE ROLE	Conflict Resolution	1	1	2 standing committees sat 5 times, minutes
LEGIS	Public Hearings	2	2	are on file. The Business committee
	Legislative resources	4	4	convened 6 meetings and all order papers are on file.
	Petitions	2	2	are on me.
	Capacity building	0	3	
	Sub total	19	25	
NS	Fiscal Accountability	4	4	Council debated issues
ACCOUNTABILITY TO CITIZENS	Political Accountability	6	8	of corruption: shoddy construction work,
ITY T0	Administrative Accountability	8	8	un spent balances and sources of local revenue. PAC, DSC,
TABILI	Involvement of CSO	2	2	contracts committee and District land board
CCOUN	Principles of accountability	0	3	are in place. Audit reports were received
Ā	Sub total	20	25	& reviewed in time.
	Plans, Vision and Mission	5	5	
NING 8	District Budget	4	4	The district budget 2013/14 was laid,
PLANNING & BUDGETING	Local Revenue	9	11	discussed and approved on 6th May 2014.
	Sub total	18	20	
As	Education	5	5	
N NPP	Health	5	5	The weekly monitoring
/ERY 0	Water and sanitation	3	4	model used by the district stands out.
E DELIV	Roads	4	4	This ensures that a minimum of two
ERVICE	Agriculture	4	4	service centres are visited and monitored
RING S	FAL	0	4	on a weekly basis.
MONITORING SERVICE DELIVERY ON NPPAS	ENR	4	4	
W	Sub total	25	30	

#### Table 3: Mpigi District Council Score-card FY 2013/14

### Table 4: Chairperson's Score-card FY2013/14

	John Mary Luwakany	ra	NRM						
	2011/12	80	100						
Э	2012/13	80	100						
erformar	2013/14	83	100						
Trends in performance	% change	4							
Parameter	Indicators	Score	Max Score	Explanatory Remarks					
	DEC	3	3						
	Monitoring admin	5	5						
	State of affairs	2	2						
	Oversight civil servants	4	4	The state of District affairs report was made on 16th/04/14 and actions					
DERSHIP	Commissions/ Boards	2	2	arising from it were discussed in Council meeting of 17th/07/14.					
POLITICAL LEADERSHIP	Central gov't	4	4						
POL	Sub Total	20	20						
	Council	2	2						
OLE	Motions Executive	6	6	-					
TIVE R	Bills by Executive	3	7	The chairperson attended all the council meetings.					
LEGISLATIVE ROLE	Sub Total	11	15						
Ŧ	Meetings Electorate	5	5	-					
et wit Rate	Issues by electorate	5	5	The chairperson spearheads political monitoring which keeps him in contact with his					
CONTACT WITH ELECTORATE	Sub Total	10	10	electorate.					
	Projects Initiated	0	3						
	Communal Projects	1	2	Four MoUs (Red Cross, Mild					
CTS	NGOs	5	3	may, CHISOM and World Vision) were signed and implemented.					
PROJECTS	Sub Total	6	10						
	Agriculture	7	7						
AL		7	7						
ATIONAL	Health	1							
Y ON NATIONAL	Health Schools	7	7	The chairperson made					
LIVERY ON NATIONAL			7 7	an extensive monitoring programme. Thursday is the					
rice delivery on national MME AREAS	Schools	7		an extensive monitoring programme. Thursday is the official field monitoring day. Despite such an elaborate monitoring plan, FAL and					
6 SERVICE DELIVERY ON NATIONAL togramme areas	Schools Roads	7 7	7	an extensive monitoring programme. Thursday is the official field monitoring day. Despite such an elaborate					
MONITORING SERVICE DELIVERY ON NATIONAL PRIORITY PROGRAMME AREAS	Schools Roads Water Sources	7 7 3	7 7	an extensive monitoring programme. Thursday is the official field monitoring day. Despite such an elaborate monitoring plan, FAL and the ENR sectors were not					

### Table 5: Speaker's Score-card FY 2013/14

	Name	Juliet Jen	nba								
	District	Mpigi									
	Political Party	NRM									
	Constituency	Muduuma Kiringente									
	Gender	F	F								
	Terms	2									
	2011/12	40	100								
mance	2011/12	78	100								
Perfor	2013/14	78	100								
Trends in Performance											
<u>T</u>	% change	0									
Parameter	Indicator	Score	Max Score	Explanatory Remarks							
	Chairing council	3	3								
	Rules of procedure	9	9								
	Business Committee	2	3	Chaired 5 council sittings							
	Records book	0	2	and delegated 1 to the deputy. Rules of procedure were adopted in 2011 and							
ve Function	Record of motions	3	3	implemented during the year under review.							
ive Functio	Special skills	0	5								
Legislat	Sub Total	17	25								
ctorate	Meetings Electorate	11	11								
Contact with Electorate Legislative Function	coordinating center	9	9	Apart from the district office, the speaker used her home in Jeeza as a constituency office.							
Contact	Sub Total	20	20	,,,							
911	Participation in LLG	10	10	Attended 3 sub-county council sessions in Muduuma and one in Kiringente.							
	Health	1	7								
	Education	7	7								
	Agriculture	7	7								
	Water	7	7	Speaker monitored the 5 NPPAs effectively but failed on							
	Roads	5	7	FAL which was not monitored at all. ENR was monitored at Buto-Buvuma forest.							
Image: control optimization     Image: control optimization       Image: control optimization     Image: control optimization	FAL	0	5	Adaptive collaborative forest management is practiced in							
NPPAs	Environment	4	5	Mbazi.							
Monitoring	Sub total	31	45								

Table 6: Summary performance of Mpigi District Councilors FY 2013/14

	letoT du2	45	24	37	27	18	20	20	17	22	14	18	13	~	10	12	7	7	17
	ENB	5 4	2 2		2 2		1 2		-		-	0	-	2	1	2 1	_		
	1A1	5		-	0	0	0	-	0	0 1	0	0	-	0	0	0		1	0 1
NPPA	speoy	7	m	7	7	<del></del>	7	<del>.                                    </del>	7	7	-	7	<del></del>	<del></del>	<del>.                                    </del>	7	<del>.                                    </del>	<del></del>	4
Monitoring NPPA	Water	7	-	7	-	<del></del>	m	<del></del>	-	0	-	0	-	<del></del>	0	<del></del>	-	-	-
Моп	Agriculture	7	m	7	°.	-	e	7	0	0	-	<del></del>	-	0	-	0	-	-	2
	Education	7	7	7	7	7	e	4	7	7	5	5	7	-	7	-	-	-	5
	dfleэН	7	7	7	7	7	3	ŝ	-	7	5	5	-	e	-	-		-	4
rrGs	sgnit99m Ytnuoz du2	10	10	0	00	10	10	∞	10	4	10	9	6	10	10	4	4	4	7
_	letotdu2	20	18	13	18	18	18	18	18	18	18	16	18	18	16	Ħ	7	1	16
with ate	Office	6	6	9	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
Contact with electorate	Meeting electorate	7	6	7	6	6	6	6	6	6	6	7	6	6	7	2	2	2	7
	letot du2	25	22	21	14	21	19	21	21	19	17	19	21	16	16	17	16	16	19
	lliyz leisəq2	4	-	0	0	0	-	0	0	-	-		0	0	0		0	0	0
	noifoM	5	5	5	2	5	2	S	5	2	0	2	5	0	0	0	0	0	2
Legislative role	Committee	∞	~~~~	~	4	∞	~~	œ	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	∞	~~	œ	∞	∞	∞	∞	∞	∞	∞
Legislat	Plenary	80	00	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	00	∞	~	00	00	∞	~	00	∞	∞	00	∞	~~~~	∞	~~
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rmance	5013/14	100	74	7	67	67	67	67	99	63	59	59	58	52	52	44	38	38	59
Trends in Performance	٤٢/٢٢٥٢	100	56	76	69	79	76	55	56	66	54	65	65	73	57	60	63	65	65
Trends	21/1102	100	37	20	48	62	77	48	48	50	27	43	47	50	32	53	47	52	46
	Terms	Score	-	-	-	-	-	<del></del>	-	-	4	4	e	-	-	-	-	-	2
	Gender	Maximum Score	ш.	¥	۷	M	W	¥	۶	W	щ	щ	ш	ш	ш	¥	ш	M	
	ſţuno⊃-qnş	Ma																	
			ΤC	Youth	Kammengo	Kiringente	Mudduma	DWD	Buwama	TC	Kammengo	DWD	Buwama	Nkozi	Youth	Nkozi	Kituntu	Kituntu	
	Political Party		NRM	Ind	NRM	Ind	NRM	NRM	DP	NRM	NRM	NRM	NRM	NRM	NRM	Ind	FDC	Ind	
Identifiers	əmeN		Edith Ssempala	Mac-Bannis Baingana	Joseph Mutabazi	Eddie Mpagi Nkolo	Abubakar Kikambi	Mansur Kiyemba	Benon Nsamba	Badru Katerega	Resty Nantongo	Betty Nalubowa Kinene	Noeline Nagadya	Phiona Nabadda	Anitah Birabwa Nalwoga	Abdul Sserubide	Ddembe Catherine	Godfrey Nalima	Average

NB. Two out of the 16 Councillors were not interviewed and therefore were assessed using secondary data. These include: Councillor Ddembe Catherine and Councillor Godfrey Nalima, both of Kituntu sub county.

## POLICY RECOMMENDATIONS FOR IMPROVED SERVICE DELIVERY

The report recommends that, among others:

- 1. Invest more in environment and natural resource protection to curb the high rate of deforestation and degradation.
- 2. Increase local revenue collections from the available resource, especially the natural resources around the district.
- 3. Continuous capacity building initiatives for political leaders on report writing, record keeping and minutes taking.
- 4. Replicate the best practice of continuous/ weekly monitoring at the sub county level. Monitoring should be undertaken during project implementation.
- 5. Central government should consider lifting the level of education required for one to qualify as a councilor to suite the technical engagement expected of them.
- 6. Central government increases funding to districts to meet the high demand for services at that level.

The full report on these findings can be accessed on ACODE's online information center at: <u>http://www.acode-u.org/</u>

### About the Authors

**Lillian Muyomba – Tamale** is a Research Fellow at ACODE and the project manager of the Local Government Councils' Scorecard Initiative (LGCSCI). Lillian has been part of the project since its inception in 2009.

**Daniel Samuel Luba** is a district researcher in Mpigi District. He has participated in the district assessments for four years now.

**David Ssempala** is a district researcher in Mpigi District. David has undertaken assessments in Luwero and Mpigi districts, and has participated in the exercise for five years now.