

LOCAL GOVERNMENT COUNCILS' PERFORMANCE AND PUBLIC SERVICE DELIVERY IN UGANDA

Wakiso District Council Score-Card Report 2011/2012



Susan Namara - Wamanga Martin Kikambuse Ssali Peninah Kansiime

ACODE Public Service Delivery and Accountability Report Series No.3, 2013

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Contents

	LIST OF TABLES AND FIGURESi		
		'MSii	
		VLEDGEMENTSiv	
EX	ECUTI	VE SUMMARY v	
1		ODCUTION	
•••	1.1	METHODOLOGY 1	
	1.1	DISTRICT PROFILE	
	1.3	POLITICAL LEADERSHIP	
2.	BUDGET ARCHITECTURE AND SERVICE DELIVERY IN WAKISO DISTRICT		
	2.1	WAKISO DISTRICT LOCAL GOVERNMENT RESOURCE ENVELOPE	
	2.2	BUDGET ALLOCATIONS TO SECTORS7	
	2.3	STATE OF SERVICE DELIVERY IN WAKISO DISTRICT LOCAL GOVERNMENT	
	2.3.1	PRIMARY EDUCATION SERVICES	
	2.3.2	HEALTH SERVICES	
	2.3.3	ROAD NETWORK12	
	2.3.4	WATER AND SANITATION	
	2.3.5	AGRICULTURE AND NAADS14	
	2.3.6	FUNCTIONAL ADULT LITERACY (FAL)	
	2.3.7	ENVIRONMENT AND NATURAL RESOURCES (ENR)	
3	SCOI	RE-CARD PERFORMANCE16	
	3.1	PERFORMANCE OF THE DISTRICT COUNCIL	
	3.2	DISTRICT CHAIRPERSON	
	3.3	DISTRICT SPEAKER	
	3.4	DISTRICT COUNCILLORS	
4		ORS AFFECTING PERFOMANCE OF WAKISO DISTRICT LOCAL GOVERNMENT	
		IMPLICATIONS FOR SERVICE DELIVERY	
	4.1	ENDOGENOUS FACTORS	
		POOR MONITORING OF GOVERNMENT PROJECTS	
	4.1.2	NON-RESIDENT COUNCILLORS	

4.1.3 POOR RECORD KEEPING	.24
4.1.4 INTERNAL CONFLICTS	.25
4.2 EXOGENOUS FACTORS	.25
4.2.1 HIGH DEPENDENCE ON THE CENTRAL GOVERNMENT	.25
4.2.2 LOW CIVIC AWARENESS AMONG COMMUNITY MEMBERS	.25
4.2.3 REMUNERATION FOR COUNCILLORS	.25

5	RECOMMENDATIONS	. 26
	5.1 RECOMMENDATIONS	
	5.1.1 ADVOCACY FOR CHANGED BUDGET ARCHITECTURE	26
	5.1.2 ORIENTATION OF DISTRICT COUNCILLORS	26
	5.1.3 CONTACT WITH ELECTORATE	26
	5.1.4 MANDATORY PERIODIC MONITORING REPORTS	26
	5.1.5 REMUNERATION FOR COUNCILLORS	26

REFERENCES	27
ANNEX	29
PUBLICATIONS IN THIS SERIES	35

List of Tables

Table 1: Demographic characteristics of Wakiso District Local Government	3
Table 2: Wakiso District Leadership	4
Table 3: Secretaries of the Council Sectoral Committees	5
Table 4: Service Delivery Indicators in Wakiso District (2011/12)	8
Table 5: Performance of Wakiso District Council in FY 2011/12	17
Table 6: Chairperson's Score-card	18
Table 7: Speaker's Performance in FY2011/12	20
Table 8: Score-card Performance for Wakiso District Councillors in FY2011/12	22

List of Figures

Figure 1: Composition of the Resource Envelope for Wakiso District	6
Figure 2: Sectoral budget allocations for the various sectors for FY2011/12	7
Figure 3: Pupils at Kabagezi Primary School lining up for porridge at lunch time	.10
Figure 4: Dilapidated pit latrines at Ndejje Health Centre IV, Makindye Sub-County	.11
Figure 5: An impassable community road (Kikugi) in Kakiri Sub-County	.12
Figure 6: One of the faulty water points observed by the researchers in Kakiri	
Sub-County	.13
Figure 7: Lubigi wetland, Nansana TC undergoing drainage construction	.15
Figure 8: FGD participants by gender	. 16

LIST OF ACRONYMS

ACODE	Advocates Coalition for Development and Environment
CAO	Chief Administrative Officer
CBO	Community Based Organization
CS0	Civil Society Organization
DCC	District Contracts Committee
DDP	District Development Plan
DP	Democratic Party
DSC	District Service Commission
ENR	Environment and Natural Resources
FAL	Functional Adult Literacy
FDC	Forum for Democratic Change
FGD	Focus Group Discussion
FY	Financial Year
HC	Health Centre
HMIS	Health Management Information System
LC	Local Council
LG	Local Government
LGA	Local Government Act
LGCSC	Local Government Councils' Score-card
LGCSCI	Local Government Councils' Score-card Initiative
LGDP	Local Government Development Programme
LLG	Lower Local Government
MoLG	Ministry of Local Government
MOU	Memorandum of Understanding
NAADS	National Agriculture Advisory Services
NGO	Non-Governmental Organization
NPPAs	National Priority Programme Areas
NRM	National Resistance Movement
NWSC	National Water and Sewerage Corporation
PHC	Primary Health Care
PLE	Primary Leaving Examinations
PWDs	People with Disabilities

ТРС	Technical Planning Committee
UBOS	Uganda Bureau of Statistics
ULGA	Uganda Local Government Association
UNEB	Uganda National Examinations Board
UNRA	Uganda National Roads Authority
UPE	Universal Primary Education
WDC	Wakiso District Council

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his score-card was prepared as part of the Local Government Councils' Scorecard Initiative (LGCSCI). The initiative is a partnership between the Uganda Local Government Association (ULGA) and the Advocates Coalition for Development and Environment (ACODE) - an independent public policy research and advocacy think-tank based in Kampala, Uganda. This report is an output of consultations with the district technical and political leadership in Wakiso District as well as community members in selected sub-counties in the district. We acknowledge the contributions of the LGCSCI project team at ACODE and researchers from across the country who gathered information upon which this report is premised. The production of this report would not have been possible without the contributions of several institutions and persons. We are particularly indebted to the offices of the: District Chairperson, the District Speaker, the Chief Administrative Officer, the District Clerk to Council and, especially, District Councilors (the prime focus of this score-card) for the support accorded to the assessment process. The team is grateful to Drake Rukundo for peer reviewing and Mukotani Rugyendo for technical editing of this report.

We are indebted to the Democratic Governance Facility (DGF) and its contributing partners: United Kingdom (UK), Denmark, Norway, Ireland, Sweden, Netherlands, Austria and the European Union (EU) for providing the financial support for this initiative. Finally, it is important to recognize that there still remain considerable gaps of information and data required to fully assess the performance of district councils and councilors in the district. We have taken due care to ensure all the information is presented as accurately as possible. We take responsibility for any errors of omission.

EXECUTIVE SUMMARY

his is the first Local Government score-card assessment report for Wakiso District Local Government. The score-card assesses the performance of the district council, the speaker and individual councilors who are vested with powers and responsibilities to ensure effective governance of the respective local governments as stipulated in the Local Governments Act. The score-card is intended to build the capacities of leaders to deliver on their mandates and empower citizens to demand for accountability from their elected leaders. The objective of this report is to provide information and analysis based on an assessment conducted during financial year 2011/12. The report is based on a comprehensive review of existing literature on: planning and budgeting, service delivery monitoring, and Wakiso District Local Government performance reports. A review of minutes of sectoral committees and council sittings was also undertaken to inform the report, particularly about the performance of the council, chairperson and individual councilors. Face-to-face interviews with the targeted leaders, key informant interviews at service delivery points and focus group discussions further enriched the assessment process.

Wakiso District Local Government is heavily dependent on central government transfers which account for 81.5% of the district revenue. Locally generated revenue and donor contributions were 7.27% and 11.2% respectively. The education sector was allocated the highest share of the budget to the tune of 46%. Regarding service delivery outcomes in the primary education sub-sector, 21.7%, 51.4%, 11.2% and 7.4% of the pupils in the district passed in divisions I, II, III, and IV respectively. In the health sector, staffing levels were up to 64%, leaving a staffing gap of 36% in the entire district. In the water and sanitation sector, water coverage level was at 73%.

For the FY 2011/12, 26 districts were assessed. In Wakiso District, the assessment covered 38 councilors of whom 16 are female while the rest are male. In terms of score-card performance, the District Council scored a total of 71 out 100 possible points. The District Chairperson scored 70 out of 100 points. The District Speaker, on the other hand, scored 75 points out of 100 possible points. The total average score for councilors was 55 out of 100 possible points. The best male councilor was Hon. Herbert Wassajja with 69 points out of 100 points allotted for all the assessed parameters, while the best female councilor was Hon. Rosemary Namubiru with 64 points. Overall, the best performed parameter was participation in lower local governments (LLGs) where, on average, councilors scored 9 out of the 10 possible points. The worst performed parameter was monitoring service delivery on national priority programme areas (NPPAs) where, on average, councilors scored 16 out of the 45 possible points.

The major challenges to the performance of the council and political leaders mainly arose from internal weaknesses characterized by: poor monitoring of government projects; the

councilors being non-resident in the electoral areas; poor record keeping; and, internal conflicts. Others included: poor remuneration of councilors and high dependence of central government funding. The report makes recommendations on: orientation of district councilors; periodic monitoring and reporting; and advocacy for change in the budget architecture, among others.

1 INTRODUCTION

his is a score-card assessment report for Wakiso District Local Government for the FY 2011/12. The district is being assessed for the second time under the Uganda Local Government Councils' Score-card Initiative (LGCSCI), a project being implemented by ACODE in partnership with ULGA. LGCSCI is a long-term initiative with the goal of strengthening citizens' demand for good governance and effectiveness in the delivery of public services as well as boosting the professionalization and performance of local government councilors. The initiative was launched in 2009 with the assessment covering 10 district councils. The second assessment for the financial year 2009/10 was conducted in 20 districts. The third assessment for the financial year 2011/12 covered 26 districts¹ including Mpigi.

Using the score-card, we seek to improve the performance of these local governments through annual assessments of the district council, chairperson, speaker and individual councilors. The assessment includes interviews, focus group discussions, document review and field visits among others. Findings from the score-card are widely disseminated both at national and district levels. At district level, the findings are presented at an interactive workshop that brings together, the assessed political leaders, district technical officials, lower local government leaders, civil society organizations and the community.

This is the first score-card performance assessment report for Wakiso District Local Government and it covers findings from the Financial Year (FY) 2011/12. This FY is the first of a five-year term (2011 – 2016) and will therefore be a basis for subsequent comparative analyses on the performance of the district's political leadership.

This report is presented in five sections. The second section after this introduction describes and budget architecture and the state of service delivery in the district. The third section presents the district's performance, while the fourth section delves deeper into the factors affecting the performance of Wakiso District Local Government. Finally, the conclusion and recommendations are presented in the fifth section of this report.

1.1 Methodology

The score-card assessment used a combination of qualitative and quantitative methods of data collection and analysis.² The assessment largely relied on a score-card tool for data collection. The research methods mainly included:

¹ Agago, Amuria, Amuru, Bududa, Buliisa, Gulu, Hoima, Jinja, Kabarole, Kamuli, Kanungu, Lira, Luwero, Mbale, Mbarara, Moroto, Moyo, Mpigi, Mukono, Nakapiripirit, Nebbi, Ntungamo, Rukungiri, Soroti, Tororo and Wakiso.

² For a detailed Methodology, See Tumushabe, Godber., Ssemakula, E., and Mbabazi, J., (2012). Strengthening

a) Literature Review: The study involved a comprehensive review of background documents and reports on Wakiso District. Box 1 shows the different categories of official district documents that were reviewed to compile and collate data and information on public service delivery in the district.

Box 1: Categories of Official District Documents used in the Assessment
Planning Documents
Wakiso District Development Plan (DDP) 2011-2016
Wakiso District Local Government Revenue Enhancement Plan (2011-2016)
Wakiso District Local Government Approved Capacity Building Plan

(2011/12-2015/16)

Budgeting Documents

- Budget framework Paper FY 2011/12
- Budget framework Paper FY 2012/13
- Budget FY 2011/12

Service Delivery Monitoring

Annual Report of the Auditor General for the year ended 30th June 2011

Reports

- Quarterly Monitoring Reports for FY 2011/12
- NAADS Monitoring Reports for FY 2011/12
- Committee Monitoring Reports FY 2011/12

• Wakiso District Local Public Accounts Committee Report: Auditor General's Report on Wakiso Local Government Financial Statements for the year ended June 30, 2011, November 17, 2011.

• Wakiso District Local Public Accounts Committee Report: Auditor General's Report on Wakiso District Local Government Financial Statements for the year ended June 30, 2011, September 21, 2011.

• Wakiso District Local Government, Department of Health Services, Staff List by Facility Report as at 30th April 2012.

b) District Council Committee Minutes and Minutes of Council Sittings. Another important source of information for the score-card was the district

the Local Government System to Improve Public Service Delivery Accountability and Governance ACODE Policy Research Series, No. 53, 2012. Kampala.

council minutes, reports of committees of council as well as monitoring reports.

- c) Face-to-face interviews. The scoring for the report was conducted through face-face-interviews with the leaders and then backed up with information from the literature and the FGDs. For this report, the scoring of the respective leaders took place during the months of July and August.
- d) Focus Group Discussions (FGDs). FGDs were conducted at sub-county level during the period July August 2011.

The score-card has been periodically reviewed by a task force comprising academicians, officials from the Ministry of Local Government (MoLG), representative from the parliamentary committee on local governments, district technical and political leaders and representatives of civil society. The rationale for periodic review is to make the tool more robust and avoid the possibility of challenging the research results.

1.2 Wakiso District Profile

Wakiso District is situated in the central southern part of the Central Region of Uganda. It was created by an Act of Parliament in November 2000.³ Wakiso District is named after the town of Wakiso, where the district headquarters are located. The district borders Kampala, Mpigi, Luweero, Nakaseke and Mityana districts in the north; Mukono in the east and Kalangala district in the south. Uniquely, Wakiso district encircles Kampala, Uganda's capital city.⁴ It has a total area of 2,704 square kilometres (1,044 sq miles). WakisoDistrict is mainly peri semi-urban⁵ with a high rate of urbanization. Agriculture is the main economic activity in the district (WDC, 2004). Other popular economic activities include fishing, mining, forestry, trade and commerce and tourism.Table 1 presents more demographic characteristics of the district.

Total Population	Wakiso	National
Total Population (2010 projection)	1,205,100 people	34.5 million
Population growth rate	4.1%	3.3%
Population density	545.3 persons/Km	124 persons/Km
Urban population	7.7%	12%
Children below 18 years	53%	56%
Household size	4.1	4.7

Table 1: Demographic characteristics of Wakiso District Local Government

³ Local Governments Act amendment of 2000

⁴ See http://en.wikipedia.org/wiki/Wakiso_District

⁵ Relates to an area immediately surrounding a city or town

Maternal mortality rate	450/100,000	350/100,000
Total fertility rate	7.1 births	6.5
Life expectancy	52.3 years	43
HIV/AIDS prevalence rate	8.9%	6.4%
Infant Mortality rate	94/1000 live births	76/1000
Under-five mortality	154/1000	135/1000

Source: Wakiso District Five Year Development Plan 2010/11-2014/15

The 2011 population projections estimated the total population of Wakiso District to be 1,315,300 persons. With a population growth rate of 4.1%, Wakiso is the third most populated district in the country after Kampala and Mbarara. However, its population is unevenly distributed. The biggest proportion of the population (92%) lives in the rural areas compared to 8% living in urban areas.⁶ The population density is 323 persons per square kilometre. The sex ratio is 94 males per 100 females, implying that the number of females is more than that of males. The district has also experienced rapidly growing unplanned settlements, particularly around Kampala city. Table 1 above shows the population trends of Wakiso District over the last 3 years.

1.3 Political Leadership

During the FY 2011/12 Wakiso District Local Government comprised two counties: Busiro and Kyadondo; one municipal council, Entebbe, with two municipal divisions Entebbe A and B; six town councils: Kira, Nansana, Kakiri, Wakiso, Masulita and Namayumba;, fifteen sub-counties including:Nsangi, Masulita, Namayumba, Gombe, Nangabo, Makindye, Busukuma, Ssisa, Katabi, Wakiso, Kasanje, Bussi, Mende, Nabweru, Kakiri; and two town boards: Matuga and Kyengera. It has a total of 146 parishes and 704 villages, some of which are semi-urban. The administration headquarter is located in Wakiso Town Council, 16km along Kampala-Hoima Road.⁷ The leadership of the district is summarized in Table 2.

Table 2: Wakiso District Leadership

Designation	Name
Chairperson	Hon. Matia Lwanga Bwanika
District Vice Chairperson	Hon. Rosemary Namubiru
District Speaker	Hon. Mukiibi Byekwaso
Members of Parliament	Hon. Gilbert Bukenya- Busiro North

⁶ The rural population is mainly concentrated in the sub counties of Makindye, Kakiri, Katabi, Masuliita, Namayumba, Nsangi, Ssisa, Busukuma, Gombe, and Nabweru, whereas the urban population is mainly concentrated in gazetted areas of Kira, Nansana, Kakiri, Wakisotown councils and Entebbe Municipality

⁷ Five Year Development Plan 2010/11-2014/15, Wakiso district

	Hon. Kikungwe Issa- Kyadondo County South
	Hon. Rosemary Seninde- Woman MP
	Hon. Mohamed Kawuma- Entebbe Municipality
	Hon. Kasule Kibirige- Kyadondo North
	Hon. Lubega Medard Sseggona- Busiiro County East
	Hon. Semujju Ibrahim Nganda- Kyadondo County East
	Hon. Mutebi Joseph Balikudembe- Busiro County South
Chief Administrative Officer	Mr. David Kigenyi Naluwairo
D/CAO	Mr. Nsubuga Zirimenya
Resident District Commissioner	Mr. Dan Kaguta
D/RDCs	Ms. Sarah Bananuka- Entebbe
	Ms. Betty Ssemakula – Kasangati

Source: Wakiso District Council Minutes (2011-2012)

Wakiso District Council, the supreme political organ and is headed by the LCV Chairman who is supported by an Executive of four members selected from the elected councilors. The District Council comprises five sectoral committees as illustrated in Table 3.

Table 3: Secretaries of the Council Sectoral Committees

Sectoral Committee	Chairpersons	Constituency				
Finance, Planning and Investment	Hon. Rosemary Namubiru	Wakiso & Mende				
Health, Education, Sports and Sanitation	Hon. Norman K. Semwanga	Kira TC				
Works and Technical Services	Hon. Matia Lwanga Bwanika	Sissa				
Gender and Community Development	Hon. Ssali Paul Mukisa	Makindye 'B'				
Production, Marketing and Natural Resources	Hon. Allen Sentengo	Nansana T/C				

Source: Wakiso District Local Government Council Minutes (2011-2012)

2

BUDGET ARCHITECTURE AND SERVICE DELIVERY IN WAKISO DISTRICT

he local governments' primary function is to provide decentralized services to citizens. The amount of resources available determines how much a local government can be able to deliver. Under decentralization, annual planning and budgeting are some of devolved functions that were devolved to LGs. This section presents information on the district budget performance and the state of services delivery.

2.1 Wakiso District Local Government Resource Envelope

Wakiso received a total resource envelope of UGX 44.87billion for the FY2011/12. The district local government is heavily dependent on central government transfers which account for 81.5% of the district revenue. Locally-generated revenue and donor contributions were 7.27% and 11.2% respectively.⁸ However, the budget outturn was 7.17% less than the projected revenue. Figure 1 shows the trend of resource envelope for the last three financial years.

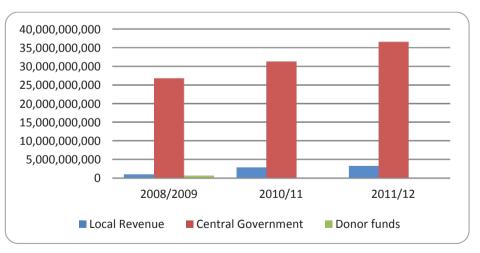


Figure 1: Composition of the Resource Envelope for Wakiso District

Source: Wakiso District Local Government, Final Accounts FY2011/12

The analysis of the sources of revenue for the district shows that 81.5 % of the revenue is from the central government. These central government transfers are mainly in form

⁸ See, Wakiso District Local Government, Final Accounts FY2011/12

of conditional grants with little or no room for re-allocation to other local priorities. This greatly undermines the autonomy of the local government and its ability to address the local service delivery needs.

2.2 Budget Allocations to Sectors

During the financial year 2011/12, the Education Sector was allocated the highest share of the budget (46%) followed by Technical Services and Works (15%) and Health (11%). On the other hand, the district did not have any funds for internal audit, while meagre resources were allocated for planning, environment and natural resources and community-based services with 1% each. Figure 2 shows the sectoral allocations of the budget for the year 2011/12.

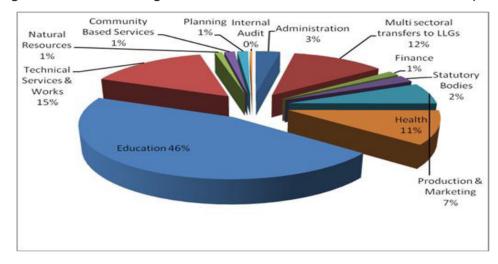


Figure 2: Sectoral budget allocations for the various sectors for FY2011/12

Source: Wakiso District Local Government, Final Accounts FY2011/12

2.3 State of Service Delivery in Wakiso District Local Government

Delivery of basic public services such as education, health, roads and agricultural advisory services is a devolved function of local governments. The measure of the performance of a local government largely depends on how well these basic services are delivered to the citizenry. A review of selected service delivery indicators for Wakiso District shows that despite advances made in various areas, the level of service provision remains below target levels as shown in Table 4.

Sector	Indicators	National standard/ NDP target	District Target 2010/11	Level of achievement 2011/12
	Number of Primary schools	-	-	256 Government-
	Children of primary school-going age (6-12 yrs)	-	No target	190,095
	Enrolment	-	No target	100,952
	Pupil Classroom Ratio (PCR)	51:1	50:1	60:1
Education	Pupil Teacher Ratio (PTR)	40:1	50:1	65:1
-Primary Education	Pupil to Desk Ratio (PDR)	3:1	3:1	5:1
	PLE Performance	-	No target	Div I21.7% Div II 51.4% Div III 11.2% Div IV 7.4% Div U 5.4% X 2.8%
	ANC 4th Visit	60%	75%	45%
	Deliveries in Health Centres	35%	41.2%	34%
	Total beds	-	No target	146
Health Care services	Access to Maternity services	-	No target	
	MMR	-	Unknown	450/100,000
	IMR	77/1000	80/1000	67/1000
	Staffing Levels	-	80%	64%
	Km of roads under routine maintenance	-	333km	521.1km
	Km of roads rehabilitated	-	28km	90km
	Km of roads under periodic maintenance		45km	40.4km
Road Sub- sector	Proportion of roads in good condition		120.5km	147.10km
	Construction of bridges	-	1(installation of culverts- Makindye S/C)	-
	Opening up new community roads	-	Not known	Not known

Table 4: Service Delivery Indicators in Wakiso District (2011/12)

	Water coverage (Access)	65%	70%	73%
	Number of boreholes sunk	-	11	3
	Number of boreholes rehabilitated	-	19	18
Water and Sanitation	Functionality of water sources	80%		81%
	Functionality of Water User Committees	-	-	22%
	Proportion of the population		-	75%
	Pit latrine coverage	90%	73%	88.5%
	Number of extension workers per sub-county	-		3 per sub county
Agriculture	Number of service points	-	Not known	59
	Number of demonstration farms	-	-	-
	Technical back-up visits	-	4	4
	Number of instructors		No target	148
FAL	Number of participants		No target	3450
FAL	Number of service centres	-	No target	48
	Level of coverage	-	50%	45%
	Staffing Level	-	65%	80%
	Conduct Environmental	-	24 reports	5 reports
	Production and update District State of the Environment Report	-	- (last made in 2004)	-
Environment	District Environment Action Plan	-	-	(trying to
and Natural	Preparation of District Wetland Ordinance	-	-	-
	Monitor wetland systems in the district	-	20%	20% (limited by funding)
	Establishment of Agro-forestry nurseries		1 at the district, done cumulatively	1 at the district

Source: Wakiso DDP 2010/11-2014/15; Directorate of Water Development, Ministry of Water & Environment, 2010;Population and Housing Census (2002).

2.3.1 Primary Education Services

Primary education, also referred to as basic education, is often used as a measure of literacy levels. It is a critical vehicle for skilling the population. The performance of most schools in the district, especially in the rural areas is still poor, as can be seen in the table above.



Figure 3: Pupils at Kabagezi Primary School lining up for porridge at lunch time

Source: ACODE Digital Library, August 2012

The major challenges facing primary education in Wakiso include, among others:

- a) **Inadequate schools** in some places such as: Masuliita Sub-County, Lwemwedde Parish, Nsangi Sub-County, Katereke Parish, Wakiso Sub-County among others.
- b) Inadequate and poor school facilities and amenities. Classic examples were at Sam Iga Primary School in Nangabo Sub-County where one of the classroom blocks did not have a roof; and in Kabagezi Primary School in Kakiri Sub-County where pupils of different classes shared one classroom.
- c) Absenteeism related to failure to provide school lunch. In the governmentaided schools, parents are hesitant to contribute towards provision of mid-day meals to pupils. This has affected learning in schools and contributed to absenteeism of pupils. For instance, in Nakitokolo, Namayumba Sub County, pupils were reported to be attending classes in the mornings and disappearing in the afternoon due to hunger.

2.3.2 Health Services

The quality ofhealth care services is critical in improving the quality of life and enhancing the human capital as a key element of achieving goals in the National Development Plan (NDP) and MDGs. The district has a total of 104 health units of which 65 are government-aided and 39 affiliated to NGOs/PNFPs that offer curative services. However, a number of these centres are faced with challenges ranging from inadequate staff to dilapidated structures as can be seen in Figure 4.

Figure 4: Dilapidated pit latrines at Ndejje Health Centre IV, Makindye Sub-County



Source: ACODE digital Library, August 2012

The health sector in Wakiso District is not without challenge. Key among the challenges include:

- a) Drug stock-outs: Exit interviews with patients and health workers revealed that health centres experience spells of drug stock-outs of essential and first line medicines and health supplies (EMHS). For instance, this was reported at Ndejje Health Centre IV, and Makindye Sub-County, Kakiri HC III.
- b) **De-motivated health workers**. Workers complained of poor pay, delayed salaries, work overload due to understaffing, lack of accommodation, poor working conditions and inadequate equipment and health supplies in health facilities.
- c) Lack of transport especially ambulances. Most of the health centres did not have ambulances to cater for emergencies and referral cases. The facility reported to be severely affected was Zzinga HC II, in Bussi Sub-County. Further, this transport constraint affects monitoring of government programmes in Bussi Sub-County because of high costs involved to access the sub-county.
- d) Dysfunctional HUMCs. Health Unit Management Committees (HUMCs) are supposed to spearhead the management and day-to-day running of the health centres. However, there was a significant proportion of health centres that did not have HUMCs. On the other hand, where they existed; they were dysfunctional like at Wakiso HC IV, Wakiso TC.
- e) **Poor Sanitation facilities.** Although sanitation is a pertinent variable in providing quality health care, it was found wanting in a number of health centres. In Wakiso epicentre, Wakiso Trading Centre, it was observed that there were no proper toilet

facilities; while at Ndejje HC IV, there was indiscriminate disposal of waste at the placenta pit.

2.3.3 Road Network

Wakiso District has a road network of 526km in length, of which 19.5% is in a good condition, 48.7% is in a fair condition and 31.8% is in a poor state.⁹ In terms of functionality, Wakiso District is the gateway to Kampala City. All the trunk roads¹⁰ to the capital go through Wakiso, linking the city to the rest of the country and neighboring districts. The district's road network is characterized by heavy traffic, overcrowding and breakdowns/closures. Perhaps, this explains the poor state of some roads despite the continuous maintenance. During the year under review, it was noted that some community roads¹¹ were in a poor state mainly characterized by potholes, lack of culverts with poor drainage and were also narrow, making them impassable during the rainy seasons. A case in point is Kakiri Sub-County where during an FGD, respondents lamented about the poor state of Kikugi-Kabaga and Kabagezi-Kabagano roads, among others. The inability to properly maintain the road network of the district was attributed to inadequate funding to the sector.



Figure 5: An impassable community road (Kikugi) in Kakiri Sub-County

Source: ACODE Digital Library, August 2012

2.3.4 Water and Sanitation

The main water source in Wakiso District is the shallow well. The district is served by five ground water-based,piped and pumped water supply schemes serving approximately 33 % of the population having access to safe water. On the other hand, 67% of the population is served by point water sources. The functionality rate of water sources in

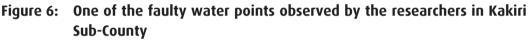
⁹ Wakiso District Development Plan 2010/2011-2014/2015

¹⁰ These are major roads usually connecting two or more cities or districts, recommended for long distance and freight traffic.

¹¹ Community roads are roads with medium to light traffic volumes linking district roads to the inner district communities.

Wakiso District is 78 % and 81 % in urban and rural areas respectively. The rates of access vary from 25 % in Nabweru Sub-County to 95 % in Kakiri, Masulita, Namayumba, Ssisa, Wakiso and Gombe sub-counties with the some households in all sub-counties travelling a distance of more than 1km to access a water source.¹² The district water coverage has gone up to 72% as compared to the national coverage of 65 per cent. Safe household latrine coverage stands at approximately 85%, with 70% of the households using covered pit latrines. However, sanitation in primary schools is poor due to the continued increase of pupils in school.¹³

During the year under review, severe water shortages were reported severe in some sub-counties, for example:Masulita, Namayumba and Nabweru.Consequently, residents were buying water from kiosks- with a jerrycan¹⁴ at Ushs500, particularly in Nabweru. In other communities, there was no access to clean water. This was very common in the villages of Kakiri Sub-County, Makindye Sub-County, Kasanje Sub-County and Masulita Sub-County.





Source: ACODE Digital Library, August 2012.

The most-cited issues related to water mentioned during the FGDs include: shortage of water due to drying up of some water sources; long distances to most water sources; long queues at the water sources; flooding of most of unprotected and protected water springs during rainy season; contamination of unprotected water sources; poor use and maintenance of water facilities due to negative attitude by communities.

¹² Directorate of Water Development, Ministry of Water & Environment, 2010

¹³ Water Department, Wakiso District

¹⁴ A jerry can is a 20-ltr plastic vessel.

2.3.5 Agriculture and NAADS

The National Agriculture Advisory Services (NAADS)¹⁵ is the programme through which government supports agriculture through increasing the efficiency and effectiveness of agricultural extension services. Records available portrayed the programme as one those that had realized reasonable success with a number of beneficiaries taking on activities like poultry, piggery, crop and dairy farming. Although, NAADS was meant to enhance rural livelihoods by increasing agricultural productivity and profitability in a sustainable manner, this has not been achieved fully due to a number of challenges including:

- a) Politicization of the programme. Community members in Kakiri, Nsangi and Namayumba sub-counties reported that NAADS programmes was mainly benefiting supporters of NRM political party, the rich and well established farmers.
- b) Corruption and poor quality products. It emerged from FGDs that the implementation of NAADs was marred with corruption. In some cases, the beneficiaries bribed in order to get supplies. In addition, the supplies especially seeds and animals are of poor quality.

2.3.6 Functional Adult Literacy (FAL)

FAL was designed to impart literacy and numeracy skills to the poor and vulnerable groups to enable them participate effectively in the economic growth and development process at the community level. The course content comprises numeracy, reading, writing and basic knowledge. The district had forty-eight (48) FAL classes with 189 instructors. Though FAL activities at the district were reported to be underway,¹⁶ findings from the field revealed that it was still one of the unpopular government programmes. FAL had been perceived to be a programme for women. In fact statistics showed that there were fewer men attending FAL classes than their female counterparts.¹⁷ In addition, communities also revealed that the FAL programme faced a challenge of inadequate facilities like learning materials and this was mainly attributed to the insufficient funds.

2.3.7 Environment and Natural Resources (ENR)

The local governments are mandated to: promote and ensure sustainable natural resource use and management;¹⁸ and guide the utilization of all the natural resources at local level. ENR consists of: Environment and Wetlands sub-sectors; Land Management Sector (Survey, physical planning, cartography, valuation, and registration of titles); and Forestry sub-sector.

¹⁵ It is a semi-autonomous body formed under NAADS Act of June 2001 with a mandate to develop a demanddriven, farmer-led agricultural service delivery system targeting the vulnerable communities accessed from www.naads.or.ug

¹⁶ Refresher training of FAL instructors, advocacy campaigns and holding an exhibition day in various sub-counties; State of Wakiso District Report, 2012

¹⁷ Wakiso District Development Plan 2010/2011-2014/2015

¹⁸ The natural resources include land, water/wetlands, savannah woodland and plantation, and forest in specific reserves.

Wakiso District is well endowed with various natural resources. However, due to an increase in the population and related human activities, cases of wetland degradation, encroachment, indiscriminate felling, deforestation, poor waste disposal and solid management and poor sandpit management have been on the rise. Despite the environmental management legislation in place, the above-mentioned challenges have persisted.

Figure 7: Lubigi wetland, Nansana Trading Centre undergoing drainage construction



Source: ACODE Digital Library, August 2012.

3

SCORE-CARD PERFORMANCE

he score-card is premised on a set of parameters which guide the assessment of the extent to which Local Government Council organs and Councilors performed their responsibilities.¹⁹ The parameters in the score-card are based on the responsibilities of the local government councils. The organs assessed are the District Local Government Council, District Chairperson, District Speaker and the individual Councilors. The performance of the Local Government Council is based on the assessment of responsibilities of the councils categorized under the following parameters: legislation; contact with the electorate; planning and budgeting; participation in lower local governments; and, monitoring of service delivery.²⁰

The assessment in Wakiso District was conducted over a period of four months (May – August 2012). The research methods used included: review of district documents; face-to-face interviews with councilors; focus group discussions (FGDs); and verification visits at sub-county level. In the year under review, 46FGDs were conducted, drawing a total of 368 participants, 64% of whom were male while the rest were female, as shown in Figure 8 below

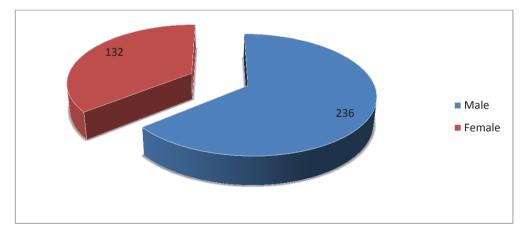


Figure 8: FGD participants by gender

During the research period, a number of challenges were registered, key among which were negative response from the political leaders, poor record keeping especially at sub-county level, and access to official documents.

¹⁹ See Third Schedule of the Local Governments Act, Section 8.

²⁰ See, Tumushabe, G., Ssemakula, E., and Mbabazi, J., (2012) Strengthening the Local Government System to Improve Public Service Delivery Accountability and Governance, ACODE Policy Research Series, No. 53, 2012, Kampala.

3.1 Performance of the District Council

The Local Government Council is the highest authority within a local government with political, legislative, administrative and executive powers. The score-card for the council is derived from the functions of the local government councils as stipulated under the Local Government Act. The assessment of the local government councils is aimed at establishing the extent to which a council uses its political, legislative, administrative and planning powers to address the issues that affect the electorate within their jurisdiction. The council is the platform where councilors can raise issues affecting their electorate and ensure that appropriate plans are put in place and the fiscal and other assets of the local government channeled towards addressing those issues. Table 5 shows the details of the council performance on each assessed parameter is provided.

Performance Indicators Year	Actual Score	Maximum Scores	Remarks
1. LEGISLATIVE ROLE	14	25	The Coupeil edected the culos of
Adopted model rules of Procedure with/ without debate (amendments)	2	2	The Council adopted the rules of procedure with amendments. Committees of council were functional.
Membership to ULGA	1	2	There was no evidence of an action taken
Functionality of the Committees of Council	3	3	on key resolutions emerging from the
Lawful Motions passed by the council	1	3	Annual General Meeting (AGM).
Ordinances passed by the council	0	3	There was no evidence of lawful motions
Conflict Resolution Initiatives	1	1	passed by council.
Public Hearings	1	2	There was no ordinance on service delivery passed by council.
Evidence of legislative resources	1	4	
Petitions	2	2	District council still lacked a functional library and councilor's lounge.
Capacity building initiatives	1	3	
2. ACCOUNTABILITY TO CITIZENS	9	25	Council did not review the approved
Fiscal Accountability	3	4	PAC reports.
Political Accountability	7	8	Council had not implemented and displayed the ULGA's charter on
Administrative Accountability	2	8	Accountability.
Involvement of CSOs, CBOs, Citizens private sector, professionals, and other non-state actors in service delivery	2	2	District Service Commission was not fully constituted (lacked 2 members).
Commitment to principles of accountability and transparency	2	3	
3. PLANNING & BUDGETING	18	20	
Existence of Plans, Vision and Mission Statement	5	5	Low locally generated revenue in relation to service delivery needs.
Approval of the District Budget	4	4	is service deniery needs.
Local Revenue	9	11	

Table 5: Performance of Wakiso District Council in FY 2011/12

4. MONITORING SERVICE DELIVERY ON NPPAs	9	30	
Education	5	5	
Health	5	5	
Water and Sanitation	4	4	The monitoring exercise usually did not
Roads	2	4	cover all or even half of the planned service delivery points.
Agriculture and Extension	0	4	
Functional adult Literacy	3	4	
Environment and Natural Resources	4	4	
TOTAL	71	100	

Wakiso District Council scored a total of 71 out of 100 possible points. The best performed parameter was planning and budgeting (18 out of 20), while the least marks obtained were in the council's role of monitoring service delivery (9 out of 30). A comparison of all district councils' performance in the 25 districts is presented in Annex 1.

3.2 District Chairperson

The Chairperson of Wakiso District Local Government during the year under review was Mr. Lwanga Matia Bwanika. Chairman Bwanika belongs to the Democratic Party (DP). At the time of the assessment, he was serving his first term in office, having been elected in this position in 2011.²¹ Table 6 provides details of his performance across the assessed parameters.

Name	Lwanga Matia Bwanika	Political Party	DP				
District	Wakiso	Gender	Male				
Region	Central	Number of Terms	1				
	Total		70				
ASSESSMENT PARAMETER	Actual Score	Maximum Score	Comments				
1. POLITICAL LEADERSHIP	17	(20)	Convened and presided over				
Presiding over meetings of Executive Committee	3	3	executive committee meeting: Delegated to his deputy. Participated in resolving disputes in Lower Loca				
Monitoring and administration	5	5	Governments PAC and land board				
Report made to council on the state of affairs of the district	2	2	were fully constituted and functional. The DSC was not fully constituted since it lacked two (2) members He				
Overseeing performance of civil servants	4	4	engaged with the central government				
Overseeing the functioning of the DSC and other statutory boards/committees(land board, PAC,)	1	2	on behalf of the district particularly regular communication with the RDC and engaging the Ministries				
Engagement with central government and national institutions	2	4	of Defence and Health regarding the takeover of Grade "A" Entebbe Hospital by Ministry of Defence.				

²¹ At the time of the assessment, the Chairperson had spent one year and one month in office.

2. LEGISLATIVE ROLE	4	(15)	There were no motions and bills				
Regular attendance of council sessions	2	2	presented by the executive to council.				
Motions presented by the Executive	2	6					
Bills presented by the Executive	0	7					
3. CONTACT WITH ELECTORATE	10	(10)	The chairperson had held community				
Programme of meetings with Electorate	5	5	meetings with electorate. With Council he initiated a Radio programme				
Handling of issues raised and feedback to the electorate	5	5	dubbed "Wakiso Empya" literally meaning "The Transformed Wakiso" on CBS Radio Station to discuss service delivery issues				
4. INITIATION AND PARTICIPATION IN PROJECTS IN ELECTORAL AREA	8	(10)	Provided material contributions to the various community projects some of				
Projects initiated	3	3	which he had initiated like Annual Sports Event for the youths, Industrial				
Contributions to communal Projects/activities	2	2	Park in Kyengera which includes the				
Linking the community to Development Partners/NGOs	3	5	following economic activities: fishing, tailoring, welding, among others, that are meant to create employment opportunities. He signed an MoU				
5. MONITORING SERVICE DELIVERY ON NATIONAL PRIORITY PROGRAMME AREAS	31	(45)	The poor performance under this parameter was mainly due to failure to monitor a substantive number of				
Monitored Agricultural services	5	7	service delivery points/facilities as				
Monitored Health Service delivery	5	7	expected (at least half of the total				
Monitored schools in every sub-county	5	7	number of service delivery facilities in the entire district) and lack of				
Monitored road works in the district	5	7	quarterly reports monitoring reports.				
Monitored water sources in every sub-county	5	7					
Monitored functional Adult literacy session	3	5					
Monitored Environment and Natural Resources protection	3	5					
TOTAL	70	100					

The Chairman, Mathias Bwanika Lwanga, scored 70 out of the 100 possible points. The key highlights of the chairperson's performance included: timely convening and presiding over executive committee meetings; delegating to his deputy; participating in resolving disputes in Lower Local Governments; and engaging with the central government on behalf of the district particularly regular communication with the RDC and engaging the Ministries of Defence and Health regarding the takeover of Grade "A" Entebbe Hospital by the former. In addition, the chairperson provided material contributions to the various community projects, some of which he had initiated like Annual Sports Event for the youths, Industrial Park in Kyengera which includes the following economic activities; fishing, tailoring, welding, among others, meant to create employment opportunities. He signed a Memorandum of Understanding and implemented it with the Infectious Diseases Institute (IDI) to construct a research clinic in Kasangati Parish. A comparison of all district chairpersons' performance in the 25 districts is presented in Annex 2.

3.3 District Speaker

The effective functioning and output a district local government council is highly dependent on the expertise of the district speaker. Hon. Daudi Byekwaso Mukiibi was the district speaker during the year under review. The speaker was serving his third term of office at the time of the assessment. Table 7 provides details of his performance during FY 2011/12.

Name	Daudi Byekwaso Mukiibi	Level of	Education	Masters
District	Wakiso	Gender		Μ
Sub County	Kakiri	Number	of Terms	3
Political Party	NRM	Total		75
ASSESSMENT PARAMET	SESSMENT PARAMETER			Comments
1. PRESIDING AND PRE COUNCIL	SERVATION OF ORDER IN	19	(25)	
Chairing lawful council	/ meetings	2	3	Chaired all the council sessions but had
Rules of procedure		9	9	never delegated to his deputy.
Business Committee		3	3	Adopted and enforced the rules of
Records book with Issu the office	ies/ petitions presented to	2	2	procedure. Caused timely production of minutes and convened council meetings on schedule. Minutes of
Record of motions/bill	s presented in council	3	3	business committee, records book
Provided special skills, or committees.	/knowledge to the Council	0	5	with issues and motions available.
2. CONTACT WITH ELEC	TORATE	20	(20)	
Meetings with Electora	ite	11	11	Met his electorate under various
Office or coordinating	centre in the constituency	9	9	activities as well as his office at the district.
3. PARTICIPATION IN I GOVERNMENT	LOWER LOCAL	10	(10)	
Attendance in sub-cou	nty Council sessions	10	10	Has attended S/C meetings
4. MONITORING SERVI PRIORITY PROGRAMM	CE DELIVERY ON NATIONAL E AREAS	26	(45)	
Monitoring Health Serv	vice delivery	4	7	Monitored several service delivery
Monitoring Education s	services	4	7	facilities though less than the required
Monitoring Agricultura	7	7	number. He rarely prepared quarterly reports. However, was on record	
Monitoring Water serv	ice	0	7	for having followed up on issues
Monitoring Road work	S	5	7	raised from the monitoring exercises. This was mainly under the health,
Monitoring Functional	Adult Literacy	1	5	education, agricultural, roads, and
Monitoring Environme	nt and Natural Resources	5	5	ENR sectors.
TOTAL		75	100	

Table 7: Speaker's Performance in FY 2011/12

According to Table 7, Hon. Daudi Byekwaso Mukiibi scored 75 out of 100 possible points. The major contributory factor to the score was the fact that speaker concentrated more

on his roles in council, participation in lower local governments and contact with the electorate where he reaped19 out of 25, 10 points out of 10 and 20 points out 20 respectively. A comparison of all district speakers' performance in the 25 districts is presented in Annex 3.

3.4 District Councilors

District councils are vested with wide-ranging powers and responsibilities as stipulated in the Local Government Act. The performance of a district council, therefore, may as well be directly related to the quality and performance of the individual councilors. During fiscal year under evaluation, councilors were assessed on the four performance parameters: (i) legislative role; (ii) contact with the electorate; (iii) participation in the lower local government; and (iv) monitoring of service delivery in NPPAs. Wakiso District Local Government Council had a total of 38 councilors,²² all of whom were assessed.

The best male councilor in the district was, Hon. Herbert Wassajja representing Kakiri Sub-County, who scored 69 out of the possible 100points; while the best female councilor, Hon. Rosemary Namubiru, representing Mende and Wakiso Town Council, garnered 64 points. Table 7 below provides a detailed analysis of all the assessed councilors and their performance.

²² This total excludes the chairperson and speaker who have been assessed separately in accordance with their unique roles and responsibilities under the LGA.

	Incil Score-Card Report 20	.,																							
	letoT u2	22	23	25	18	15	18	20	23	12	14	15	16	17	19	23	22	14	16	17	20	18	14	17	19
	tn9mno1ivn3	2	-	0	0	-	0	1	0	0	-	0	0	0	0	-	0	0	0	0	0	0	0	0	0
	FAL	0	3	-	0	0		0	0	0		3	1	0	0	1	1	1	3	1	1	1	3	0	0
	sbeoß	4	0	5	4	2	4	0	4	2		0	7	0	4	5	4	0	3	7	7	1	1	0	7
	NəteW	4	4	4	4	9	4	4	4	4	4	0	6	4	0	4	4	4	9	4	4	4	7	0	2
NPPA	Agriculture	۶	-	-	5	-	-	1	7	0	-	7	-	5	7	7	5	5	1	1	0	1	č	7	S
Delivery on NPPA	Education	4	7	7	0	0	4	7	4	0	5	0	0	4	4	4	4		2	4	5	4	0	5	0
Deli	Неаlth	5	7	7	5	5	4	7	4	9	-	5	-	4	4	-	4	m	1	0	3	7	0	5	5
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£	letoT du2	15	18	16	17	20	18	15	7	20	20	20	15	20	16	11	14	20	18	20	20	18	20	16	15
Contact with electorate	0ffice	6	6	6	9	6	6	6	2	6	6	6	6	6	5	6	5	6	6	6	6	6	6	6	6
Cont	Meeting Electorate	9	6	7	11	11	6	6	6	1	1	11	6	11	11	2	6	11	6	11	11	6	11	7	6
	letoT du2	22	18	19	23	22	21	21	21	22	19	17	21	13	14	15	13	14	14	11	7	17	13	13	12
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Legislative role	committees	8	∞	∞	8	∞	∞	8	∞	∞	∞	∞	8	8	8	8	8	∞	8	5	5	8	8	∞	∞
Legi	Plenary	∞	5	5	8	∞	∞	8	∞	∞	∞	∞	8	5	5	2	5	2	2	5	-	8	5	5	-
	sletoT\zeroc2	69	69	68	68	67	67	66	65	64	63	62	62	60	59	59	59	58	58	58	57	57	57	56	56
	Number of Terms	-	-	-	3	-	-	1	-	-	m	2	-	1	1	-	1		3	1	2	-	-	-	-
	бепдег	۶	۶	۶	X	٤	٤	W	٤	ш	ш	۷	W	W	ш	۷	W	щ	F	W	ч	M	ч	ш	٤
	Political Party	NRM	NRM	NRM	NRM	NRM	DP	NRM	DP	DP	DP	DP	DP	Ind	NRM	NRM	NRM	NRM	DP	DP	DP	DP	NRM	FDC	NRM
	λιουτάλ	Kakiri	Kira T/C	Busukuma	Entebbe A	Nabweru	Nsangi	Nansana T/C	Katabi	Mende &Wakiso T/C	Nabweru	Nansana T/C	Wakiso T/C	PWD	Kira T/C	Namayumba	Kasanje	Kakiri	Nsangi	Sissa	Makindye A & B	Wakiso TC	Namayumba/Masulita	Nangabo	Makindye A
	əmeN	Herbert Wassajja	Ssemwanga Kabogoza	Abdul Gamal	Edward G. Tumusiime	Rashid Sekyewa Khamis	Balikudembe Peter	Hamidu Nsubuga Kizito	Paul Muyanda	Rosemary Namubiru	Margret P. Namagembe	Ssentongo Allen	Cyrus Ssambwa Kasaato	Abubaker K Senfuka	Najjemba Sarah	Leonard Kasumba	Ddamilira Serunjogi	Mumbejja Nakimbugwe	Anna Nsubuga	Kayondo Ndawula	Mariam Kaliga	Simon Nsubuga	Sarah Namugga	Estradah Naluyiga V.	Herbert Kabafunzaki

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	FAL	0	0	1	-	0	0	0	0	0	-	m	0	0	5
	воаб	4	0	0	4	0	5	0	4	0	ε	0	0	~	0
	Water	0	0	4	4	4	5	0	0	0	2	0	0	9	0
NPPA	Agriculture	Ŋ	7	0	Ŀ	0	1	0	-	5	-	7	7	0	1
Delivery on NPPA	Education	0	4	1	5	4	4	7	4	4	-	1	0	0	0
Deliv	ңтеән	-	0	Ĺ	4	-	5	7	5	4	-	0	1	0	0
Participation in LLGs	letoT du2	10	9	10	8	∞	10	10	4	8	10	8	10	10	10
Particip in LLGs	נוס Meeting	10	9	10	∞	∞	10	10	4	∞	10	∞	10	10	10
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Contact with electorate	0ffice	6	6	6	0	5	5	4	6	6	6	5	6	2	2
Cont	Meeting Electorate	11	11	8	6	6	2	4	2	2	∞	4	2	0	0
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Legis	Plenary	5	∞	1	Ŀ	∞	8	5	~	5	-	5	5	∞	5
	sletoT\z91022	54	52	50	50	49	48	47	46	46	45	43	39	39	30
	Number of Terms	2	-	1	-	-	e	-	-	ĸ	-	-	1	2	1
	белдег	щ	۶	F	۶	۶	W	W	۶	щ	ш	щ	F	щ	F
	γροιίτίςαΙ Ρατίγ	DP	NRM	NRM	NRM	FDC	NRM	DP	DP	NRM	NRM	NRM	DP	NRM	NRM
	հյսոօշ գոչ	Katabi	Wakiso	Ssisa, Bussi/Kasanje	Masulita	Nangabo	Bussi	Makindye B	Entebbe B Div	PWD	Mende	Busukama/Gombe	Entebbe A & B Div	Gombe	Youth
	əm6V	Rosette Kaggwa	Hassan Ssembalirwa	Rose Kyakuwa	Micheal Bulumba	SulaimanSsali	Hood Golooba Kaweesi	Paul Ssali Mukisa	Sadiq Mukasa	Deborah Mazzi	Nurruh Namuli	Joyce Nanfuka	Viola Nampijja	Immaculate Byakuwaba	Faridah Namale

4

FACTORS AFFECTING PERFORMANCE OF WAKISO DISTRICT LOCAL GOVERNMENT AND IMPLICATIONS FOR SERVICE DELIVERY

here are internal and external factors that have influenced performance of Wakiso District Local Government.

4.1 Endogenous factors

4.1.1 Poor Monitoring of Government projects

The findings revealed that there were erratic episodes of monitoring public services particularly by councilors. Most councilors did not consider it important to undertake individual monitoring in the sub-counties they represent. This therefore implied that service delivery challenges in their electoral areas could not easily be detected especially where council sectoral committee members did not undertake effective monitoring.

4.1.2 Non Resident Councilors

Councilors in Wakiso District do not continuously keep in touch with their electoral areas. This was one of the challenges that contributed to their poor performance. Most of them claimed that it was too expensive to convene official meetings due to the overwhelming demands of the locals for transport refund, drinks and food, among other things. Meanwhile, the majority of the councilors shifted from their communities and now live in the town councils or municipality, and are thus alienated from their electoral areas. In Katabi Sub-county-parish, for example, participants in FGDs reported that they did not know who their area councilor was – a year after the election.

4.1.3 Poor Record-keeping

Most councilors in Wakiso District Local Government did not make deliberate efforts to document activities they undertook. Much as they reported to have undertaken a number of activities under their official capacities, there were no records of such undertakings. Many reported to be relying on the Clerk to Council and other technical officers for reports.

4.1.4 Internal Conflicts

It was reported that some councilors had some differences amongst themselves arising from running business in council. For instance, one of the councilors refused to be part of a committee he had been assigned to in preference for another. He went on to sue the Speaker and the District Council for failing to adhere to his plea.

4.2 Exogenous factors

4.2.1 High dependency on the central government

Wakiso District Local Government remains highly dependent on the central government transfers, with 81.5% of the FY 2011/12 budget financed by the central government. Locally generated revenue was 7.27%, an indication that the central government continues to set priorities for Wakiso, in which case the council has little or no room to re-allocate funds to local priorities based on their judgment.

4.2.2 Low civic awareness among community members

The majority of the people in the communities were not aware of the roles and responsibilities of councilors. For instance, during an FGD in Namayumba, some participants blamed councilors for not being forthcoming to meet their immediate needs like paying their children's school fees, contributing towards social functions like graduations, weddings, burials, among others. Such expectations reflected the electorate's inadequate understanding of the councilors' roles.

4.2.3 Remuneration for councilors

Councilors act as a link between the district and the communities at the grassroots. They are therefore tasked with a number of roles and responsibilities which include: legislative functions and representation; contact with the electorate; participation in lower local governments; and monitoring service delivery on NPPAs which are interrelated and highly engaging. However, the councilors are not adequately remunerated to execute their duties, a limitation that severely affects their mobility.

5

RECOMMENDATIONS

5.1 Recommendations

5.1.1 Advocacy for changed budget architecture

iven that funds released from central government to Wakiso District are inadequate, there is need for the district to work hand in hand with other districts to advocate for a change in the budget architecture. Local governments are only in position to re-adjust their priority plans if they have adequate resources that

they are able to manage. Otherwise, service delivery deficiencies may never be addressed.

5.1.2 Orientation of District Councilors

Despite the fact that the Ministry of Local Government (MoLG) always organizes induction workshops for the district councilors that have just assumed office, there is need for continuous orientation and sensitization of the councilors on their roles and responsibilities. This will enable them to consciously and effectively carry out their duties while in office.

5.1.3 Contact with electorate

Councilors need to schedule and organize regular meetings with their electorate in order to give them feedback and get information from the electorate on what is happening in the electoral area. Such interface with citizens would provide ground for soliciting their views, concerns and perspectives on issues that affect the communities.

5.1.4 Mandatory periodic monitoring reports

The district council should make it a mandatory requirement through a resolution of council for all district councilors to produce monthly reports of the activities undertaken in their official capacity. This would enable all councilors to monitor services in their electoral areas and provide timely feedback that can be regularly discussed in council.

5.1.5 Remuneration for councilors

The central government needs to consider adequately remunerating and facilitating councilors in order to boost their morale. Given that they have to undertake monitoring of government programmes and continuously hold community meetings, such facilitation and remuneration is critical.

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Annex 2: Summary of District Councils' Performance

lefot dus 5 16 25 24 18 14 26 26 30 23 22 22 22 Ξ 17 Ξ 21 Environment \sim 4 4 \sim \sim \sim \sim 0 \sim - \sim 4 4 4 4 <u>___</u> ~ **IA Monitoring NPPAs** 0 4 0 0 0 0 0 \sim 0 4 \sim \sim 0 \sim 0 \sim <u>___</u> Agriculture 4 0 0 \sim \sim 4 \sim 4 0 4 4 \sim \sim 4 \sim \sim \sim Roads \sim 4 4 4 4 \sim \sim \sim 4 4 4 \sim \sim 4 4 \sim 0 **V**ater 4 4 0 0 \sim \sim 4 4 4 4 4 \sim \sim \sim \sim \sim \sim Health Ь Ь ഹ Ь Ь 4 ഹ Ь Ь Ь Ь \sim Ь \sim \sim \sim \sim Education 4 2 ഹ ഹ \sim ഹ ഹ 4 \sim \sim ഹ \sim Ь Ь Ь Ь \sim 18 20 18 18 18 18 3 10 Ξ 3 16 12 3 13 13 18 Ξ lefoT du2 госај геvenue 7 6 6 4 б 2 6 6 6 4 <u>____</u> \sim 4 4 4 4 Planning & Budgeting District budget 4 4 4 4 4 4 4 4 4 4 4 \sim 4 4 4 4 4 Planing and budgeting ഹ ഹ ഹ ഹ ഹ ഹ ഹ ഹ ഹ ഹ ഹ ഹ ഹ ഹ ഹ ഹ ഹ 20 16 16 19 18 5 5 10 14 9 17 14 23 20 letoT du2 17 17 21 Principles of accountability \sim 0 0 0 0 , - 0 \sim \sim \sim \sim . <u>____</u> <u>___</u> \sim <u>____</u> <u>____</u> Accountability To Citizens Involvement of CSOs \sim - \sim \sim \sim Ytilidetnuocce evitenteinimbA 9 4 \sim 4 ഹ ഹ 4 9 4 \sim \sim \sim ∞ \sim <u>____</u> Political accountability ഹ 9 ഹ 4 ഹ ഹ ∞ Ь Ь 4 ∞ 9 \sim 9 4 Fiscal accountability \sim 4 4 4 \sim 4 4 4 4 \sim 4 4 \sim \sim \sim \sim 4 14 19 3 14 18 16 3 13 17 14 16 17 3 17 Ξ Ξ Ξ letoT du2 Capacity building - \sim \sim \sim <u>____</u> 0 \sim <u>____</u> -0 \sim \sim \sim \sim \sim Petitions \sim \sim \sim \sim \sim - \sim <u>____</u> \sim -- \sim 0 0 \sim 0 Legislative resources \sim 4 <u>____</u> 4 - \sim . \sim \sim \sim 4 4 \sim \sim \sim 4 \sim Public hearings Legislative Role 0 \sim \sim 0 <u>____</u> 0 0 0 \sim 0 0 0 <u>____</u> 0 0 \sim 0 Conflict resolution , - . 0 -. 0 -<u>___</u> <u>___</u> <u>____</u> <u>___</u> <u>____</u> -**Ordinances** 0 0 . - 0 0 0 ----0 0 0 <u>____</u> ، 0 \sim 0 0 0 suoitom lutwel \sim \sim \sim -<u>____</u> \sim \sim \sim \sim \sim \sim <u>____</u> \sim \sim - \sim \sim Functionality of committees \sim 0 \sim \sim \sim \sim \sim <u>___</u> \sim \sim \sim \sim \sim \sim \sim 0 \sim Membership ULGA \sim \sim - \sim \sim , - \sim -, - \sim \sim ------Rules of procedure \sim , - \sim \sim \sim \sim \sim -<u>____</u> - \sim \sim \sim - \sim \sim \sim lefoT ŝ 82 78 78 35 20 69 68 64 60 56 S 52 7 67 67 57 Nakapiripirit Ntungamo Rukungiri Kabarole Mukono Luweero Kanungu Bududa District Moroto Amuria Wakiso Buliisa Mbale Soroti Mpigi Moyo Gulu

ANNEXES

	letoT du2	16	13	6	17	7	0	0	0
	fnyironment	ŝ	m	0	m	-	0	0	0
PAS	FAL	0	0	0	0	0	0	0	0
Monitoring NPPAs	Αgriculture	2	2	0	3	. 	0	0	0
nitori	Roads	2	2	-	m	0	0	0	0
Wo	Water	2	2	2	2	4	0	0	0
	Health	ŝ	2	2	2	0	0	0	0
	Education	4	2	4	-	-	0	0	0
	letoT du2	11	1	18	1	=	18	6	15
<u>ب</u>	ี Local เפงยกษ	2	2	6	2	2	6	0	9
Planning & Budgeting	District budget	4	4	4	4	4	4	4	4
Plan Bud <u>g</u>	pnitəpbud bne pninnel9	5	5	2	S	5	5	5	5
	letoT du2	15	14	6	11	13	12	16	6
	Principles of accountability	. 	m	0	0	-	0	0	0
itizens	sOS) to tnemevlovnl	2	2	2	2	2	2	2	2
Accountability To Citizens	ytilidetnuosse svitetteinimbA	4	3	ŝ	3	5	3	6	2
ountal	Political accountability	4	m	m	m	~	m	5	4
Acco	γilidetnuocce leccit	4	m	-	m	2	4	m	-
	lefoT du2	11	13	13	6	13	10	15	6
	Capacity building		-	-	0	2	2	m	m
	Petitions	0	-	0	0	0	-	0	0
	Legislative resources	S	2	4	-	2	2	Υ	2
Sole	Public hearings	-	0	0	0	0	0	-	0
Legislative Role	Conflict resolution	0	-	0	0	-	-		-
Legis	0rdinances	0	0	-	0	0	0	-	0
	Lawful motions		-	2	-	2	0	-	0
	Functionality of committees	S	m	2	m	2	-	e	0
	AƏJU qirlədməM		2		2	2	-	0	0
	Rules of procedure	-	2	2	2	2	2	3 1 1 1 3 0 3 15 3 5 6 2 0 16 5 4 0 9	0
	letoT	53	51	49	48	44	40	40	30
20	District	Mbarara	Nebbi	Lira	Hoima	Jinja	Kamuli	Tororo	Amuru

Annex 3: Summary of District Chairpersons' Performance

	letoT du2	43	36	39	37	30	41	31	29	26	39	31	33	27	15	27	28	27	23	21
Monitoring Service Delivery On NPPAs	fnoment	S	2	m	2	4	5	0	m	m	2	m	-	2	2	2	0	ε	2	m
	FAL	m	0	5	0	2	2	5	0	2	2	m	5	0	2	0	0	0	0	0
	Water	7	9	7	7	5	7	0	2	~	7	5	7	7	2	m	9	5	2	m
Delive	греод	7	7	7	7	9	7	7	7	2	7	5	5	7	2	7	7	5	З	e
ervice	slood22	7	7	7	7	9	7	9	5	~	7	5	5	-	2	5	9	5	3	e
oring 5	Realth services	7	7	Υ	7	7	9	9	2	~	7	5	5	7	2	5	~	5	7	6
Monit	Agriculture	7	7	7	7	m	7	7	7	7	7	2	5	3	3	5	9	4	9	e
	letoT du2	6	7	7	10	∞	10	6	7	6	4	∞	7	7	6	9	∞	∞	5	S
ŧ	Dev't partners	S	5	m	5	4	5	5	2	2	m	m	З	4	5	ŝ	5	Υ	ж	0
Development Projects	contributions	2	-	2	2	2	2	-	-	-	-	2	1	-	1	-	2	2	-	2
Develop Projects	Project initiated	2	-	2	3	2	°.	ŝ	-	m	0	~	3	2	3	2	-	~	-	e
with	letotdu2	10	10	10	7	∞	10	9	ъ	7	∞	10	10	∞	10	7	6	7	10	∞
Contact V Electorate	sənssi pnilbneH	S	5	5	2	5	5	2	2	2	m	5	5	5	5	2	5	5	5	m
Cont	Program meetings	5	5	5	5	ĸ	5	4	m	2	5	2	5	м	5	5	4	2	5	S
	letoT du2	6	10	4	8	13	4	13	15	7	7	4	2	∞	15	8	7	4	7	4
Legislative Role	Bills executive	m	2	0	0	ъ	0	Ŀ	~	m	0	0	0	0	7	0	0	0	Μ	0
	Motions executive	4	9	2	9	9	2	9	9	9	0	2	0	9	9	9	0	2	2	2
Legi	Council session	2	2	2	2	2	2	2	5	5	2	2	2	2	2	2	2	2	2	2
	letot du2	20	19	20	18	21	13	17	18	17	17	17	17	19	17	17	18	17	17	18
	ťvoð leitnað	4	4	4	4	4	4	ŝ	4	m	4	2	3	4	4	2	m	٣	4	4
	DSC and Boards	2	2	2	0	2	0	-	-	2	2	. 	2	2	2	2	2	-	-	2
qihi	Civil Servants	4	4	4	4	4	2	ŝ	m	m	4	4	3	3	3	4	~	4	4	m
eaders	state of affairs	2	2	2	2	7	2	2	2	2	-	2	2	2	-	2	2	2	-	-
Political Leadership	nimbA pninotinoM	2	4	2	5	9	2	5	ъ	4	4	S	4	5	5	4	ъ	4	4	S
Poli	Executive	m	m	m	Υ	m	m	m	m	m	2	m	3	м	2	Υ	m	m	m	m
	letoT	91	82	80	80	80	78	76	74	70	70	70	69	69	66	65	65	63	62	56
	Terms	. 	-	-	-	2	2	-	-	m	-	-	2	-	-	č	-	Υ	-	2
	Gender	۶	×	۶	۷	۶	۶	۶	٤	۶	۶	٤	M	M	W	۶	٤	۶	Ø	٤
	Party	FDC	NRM	Ind	NRM	NRM	NRM	NRM	NRM	NRM	NRM	DP	NRM	NRM	NRM	NRM	NRM	NRM	NRM	NRM
	District	Gulu	Soroti	Kabarole	Mpigi	Mukono	Tororo	Moroto	Amuria	Mbale	Mbarara	Wakiso	Nakapiripit	Ntungamo	Jinja	Hoima	Nebbi	Luweero	Bududa	Buliisa
	əmöN	Martin Ojara M.	Gregory M.Egunyu.	Richard Rwabihunga	John M. Luwakanya	Francis Lukooya M.	Emmanuel Osuna	Mark AolMusooka	John FrancisOluma	Bernard Mujasi	DeusdeditTumusiime	Mathias Bwanika L.	John Lorot	Denis Singahakye	Fredrick G Ngobi	George kamanyire	Robert Okumu O.	Abdul Nadduli	John B Nambeshe	Fred Lukumu

31

	letoT du2	17	25	22	15	9	6
S	tnəmnorivn .	2	2	0	0	0	0
NPPA	FAL	0	0	0	0	0	2
ery On	Water	2	2	0	2	0	0
Delive	греод	2	7	7	9	2	2
Monitoring Service Delivery On NPPAs	slooda	2	9	2	0	2	0
oring S	Realth services	2	9	7	0	2	2
Monito	Agriculture	7	2	9	7	0	0
	letoT du2	10	4	7	7	7	7
ŧ	Dev't partners	5	0	4	3	5	m
opmen ts	Contributions	2	-	0	. 	0	-
Development Projects	Project initiated	3	m	с	~	2	m
	letotduč	6	10	6	2	9	7
Contact With Electorate	səussi pnilbneH	5	5	5	2	2	2
Cont	Program metings	4	5	4	0	4	5
	letoT du2	4	4	2	8	7	5
Role	Bills executive	0	0	0	0	٤	m
Legislative Role	Motions executive	2	2	0	9	2	0
Legis	Council session	2	2	2	2	2	2
	letot du2	14	10	13	20	18	15
	ťvoð leitneð	4	ŝ	2	4	3	ε
	DSC and Boards	1	0	2	2	2	2
hip	civil Servants	3	-	4	4	3	2
aders	sriette to stet2	0	1	2	2	2	-
Political Leadership	nimbA pniıotinoM	4	4	0	5	5	5
Polit	Executive	2	-	3	٣	3	2
	lefoT	54	23	53	52	44	40
	Terms	2	3	3	-	1	-
	бепдег	W	×	ч	W	۶	۶
	Раңу	NRM	NRM	NRM	pul	NRM	UPC
	District	Amuru	Kamuli	Kanungu	Μογο	Rukungiri	Lira
	этьИ	Anthony A Omach	Samuel Bamwole	Josephine Kasya	Jimmy Vukoni	Charles amukama	Alex OremoAlot

Annex 4: Summary of District Speakers' Performance

	letoT du2	41	25	26	25	28	21	21	22	22	22	21	19	23	21	22
Monitoring Service Delivery On NPPAs	tnəmnorivn3	S	2	ъ	5	2	4	4	-	4	5	4	m	-	4	0
	FAL	S	0	. 	-	ŝ	0	0	с	-	-	-	0	1	0	0
	goad works	7	7	5	ю		-	ъ	5	Ŀ	5	ъ	ъ	5	-	9
e Deliv	Water services	5	ε	0		7	5		5		0	0	0	5	Ŀ	0
Service	Agriculture	2	Ŀ	7	-	7	3	-	0		3	-	5	1	5	7
oring	Education	7	Ŀ	4	7	. 	5	5	4	5	4	ъ	ъ	5	5	2
Monit	health	7	ε	4	7	7	3	5	4	Ŀ	4	5	-	5	-	7
Participation In LLG	letoT du2	00	10	10	10	4	10	10	10	10	10	10	4	6	2	6
Partici In LLG	LLGs meetings	ø	10	10	10	4	10	10	10	10	10	10	4	9	2	6
	letoT du2	20	20	20	20	20	20	15	20	16	11	12	18	16	17	18
Contact With Electorate	Office	6	6	6	6	6	6	9	6	6	0	9	6	6	9	6
Contact W	Aeetings electorate	7	7	11	11	11	11	6	11	7	11	9	6	7	11	6
_	lefoT du2	20	20	19	18	16	17	20	12	16	19	18	20	13	14	5
Presiding And Preservation Of Order In Council	sliist leised	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ation C	Record of petition	m	ŝ	°.	3	3	0	3	0	0	3	m	m	0	3	0
eserva	Records of issues	2	2	2	0	2	2	2	0	2	2	2	2	0	2	0
And P	Business committee	č	ε	3	3	0	3	°.	0	ŝ	3	m	÷	2	1	m
Presiding In Council	Rules of procedure	6	6	6	6	6	6	6	6	∞	6	∞	6	∞	Ŀ	0
Pre In C	Chairing Council	m	m	2	ĸ	2	3	m	m	m	2	5	m	ĸ	×	2
	letoT	89	75	75	73	68	68	66	64	64	62	61	61	58	54	51
	Terms		2	m	2	ŝ	3	-	ε	2	2	-	-	-	2	-
	бепдег	×	Z	×	W	×	ш	Ø	ш	۶	×	۶	٤	V	×	۶
	Раңу	NRM	pul	NRM	NRM	NRM	NRM	NRM	NRM	NRM	NRM	NRM	FDC	NRM	NRM	NRM
	γonstituency	Lalogi	Bubyangu	Kakiri	Nagojje	Mafubira B		Ntungamo	Wobulenzi / Katikamu	Buhunga	Namalu	Kirima	Soroti	Rugando	Mugusu	
	District	Gulu	Mbale	Wakiso	Mukono	Jinja	Nebbi	Ntungamo	Luweero	Rukungiri	Nakapiripi	Kanungu	Soroti	Mbarara	Kabarole	Amuru
	əmeN	Douglas P. Okello	Mohammed Mafabi	DaudiByekwaso Mukiibi	James Kunobwa	Richard Mayengo	Ida Fuambe	Dan Nabimanya	Proscovia Namansa	Henry Ndyabahika	Jotham Loyor	Charles Beshesya	Andrew Odongo	William Tibamanya	Clovice Mugabo B	Christopher Odongkara

	letoT du2	13	9	6	9	13	14	4	7	9	6
10	fnomment	4	4	4	. 	0	-	. 	. 	0	0
NPPA	FAL	0	0	0	0	0	0	0	-	-	-
Monitoring Service Delivery On NPPAs	Road works	-	0	-	-	-	5	0	-	-	-
: Deliv	Water services	-	0	-	-	-	ъ	-	-	-	-
Service	Agriculture	-	0	-	-	-	-	0	-	-	-
oring	Education	5	-	-	-	5	-	-	-	-	-
Monit	health	-	-	-	-	5	-	-	-	-	-
Participation In LLG	letoT du2	2	10	2	10	9	4	2	9	0	0
Particiș In LLG	للاقة meetings	2	10	2	10	9	4	2	9	0	0
5	letoT du2	16	14	7	6	7	0	12	7	2	2
Contact With Electorate	0ffice	6	6	6	6	ß	0	6	2	2	2
	Meetings electorate	7	5	2	0	2	0	Υ	6	0	0
er.	letoT du2	18	14	19	15	11	17	15	8	18	18
Presiding And Preservation Of Order In Council	sliist skills	0	0	0	0	0	0	0	0	0	0
ation (Record of petition	3	0	ε	3	°.	0	3	0	×	3
reserv	Records of issues	2	0	2	2	0	2	0	2	0	0
And P	Business committee	3	m	m	3	m	ε	ε	2	m	Υ
Presiding In Council	Rules of procedure	7	∞	6	5	2	6	9	2	6	6
Pre In (lionuo) puinied)	3	m	7	2	m	m	m	2	m	m
	letoT	49	44	41	40	37	35	33	32	26	26
	Terms	1	7	7	2	-	2	-	-	-	-
	Gender	۷	٤	٤	ш	٤	٤	٤	٤	٤	۶
	Party	NRM	NRM	NRM	NRM	Ind	NRM	NRM	NRM	UPC	UPC
	Constituency	Youth	Μογο	PWD	muduma	Kiringente	Ngwedo	Bumasheti	Busisi Div	Eastern Div	Railway Div
	District	Moroto	Moyo	Amuria	Mpigi	Buliisa	Bududa	Hoima	Tororo	Lira	Lira
	этьИ	Ceasar Lometo L	Martin Chaiga	Charles Engoru	Juliet Jjemba	Didan Amaama R.	Micheal Matsyetsye	Isingoma Kitwe	James Paul Michi	Martin Ocen Odyek	Martin Ocen Odyek

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